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Dear Member

HEALTH AND WELLBEING BOARD - THURSDAY, 26 SEPTEMBER 2024

I am now able to enclose, for consideration at the Thursday, 26 September 2024 meeting of the Health and Wellbeing Board, the following reports that were unavailable when the agenda was printed.

| Agenda No | Item | Page |
|------------------|---|-----------------|
| 6. | Torbay Joint Strategic Needs Assessment 2024-25 Ward Profiles | (Pages 3 - 30) |
| 11. | Torbay Interagency Carers' Strategy 2024-27 Presentation | (Pages 31 - 46) |

Yours sincerely

Governance Support
Clerk

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TORBAY JSNA BY WARD - 2024/25

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Introduction

This document is part of the JSNA in Torbay, a significant part of the JSNA are the ward profiles which can be found at <http://www.southdevonandtorbay.info/jsna-narratives/>

There is also a range of topic based analyses relating to different aspects of health and wellbeing. All information can be found on our webpages: <http://www.southdevonandtorbay.info/>

This document provides a breakdown of information held about Torbay to its 16 wards.

Limitations of ward data

Not all data is available at Ward level, to create ward level data from the datasets which are based on other geographical data such as Lower Super Output Areas (LSOAs) requires an estimate to be made regarding how many people in each of Torbay's 91 LSOAs may be in each ward. For instance, the data is provided by LSOA which encompasses 2 different wards and an estimate is made over how much of that data should be allocated to each ward.

Comparisons

For the majority of measures, the data for each ward will be compared against Torbay and England data.

List of Torbay wards

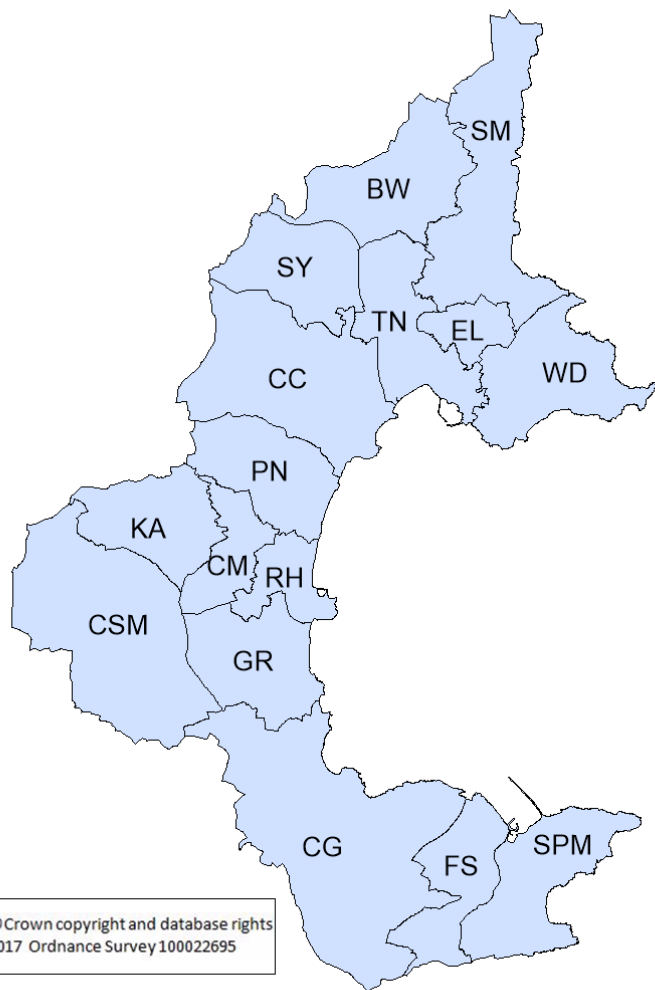
- Barton with Watcombe
- Churston with Galmpton
- Clifton with Maidenway
- Cockington with Chelston
- Collaton St Mary
- Ellacombe

- Furzeham with Summercombe
- Goodrington with Roselands
- King's Ash
- Preston
- Roundham with Hyde
- St Marychurch
- St Peter's with St Mary's
- Shiphay
- Tormohun
- Wellswood

Ward Area Map

Fig 1: Map of Torbay Wards

Source: Office for National Statistics



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2017 Ordnance Survey 100022695

The key for the ward initials are shown below:-

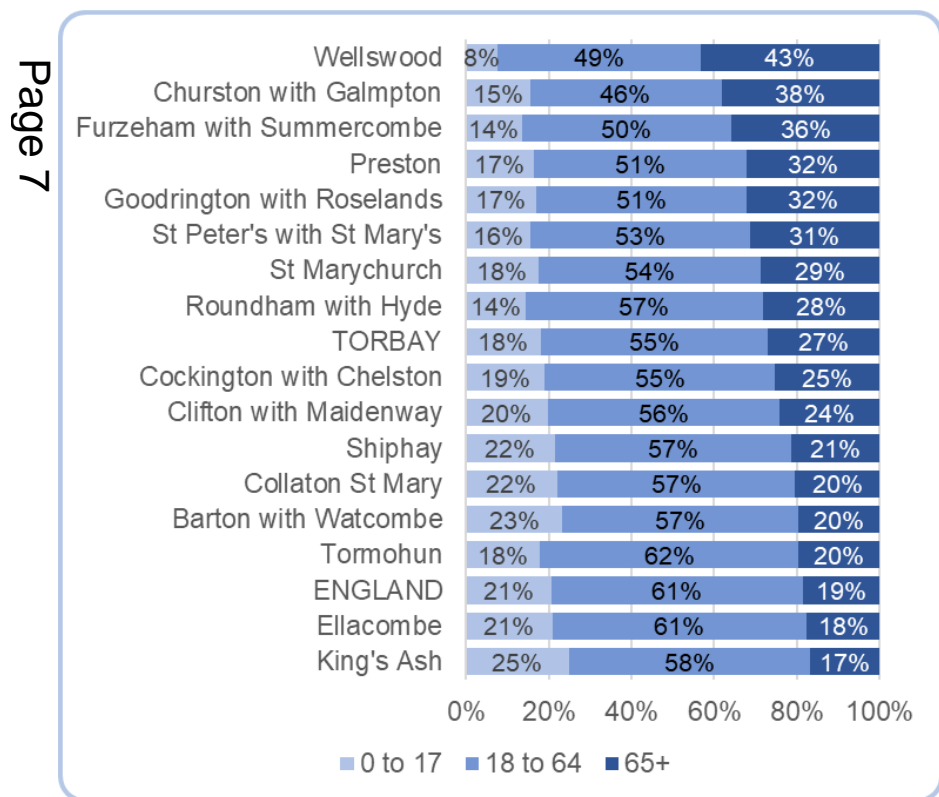
- BW – Barton with Watcombe
- CC – Cockington with Chelston
- CG – Churston with Galmpton
- CM – Clifton with Maidenway
- CSM – Collaton St Mary
- EL – Ellacombe
- FS – Furzeham with Summercombe
- GR – Goodrington with Roselands
- KA – King's Ash
- PN – Preston
- RH – Roundham with Hyde
- SM – St Marychurch
- SPM – St Peter's with St Mary's
- SY – Shiphay
- TN – Tormohun
- WD – Wellswood

Demographics and Deprivation

Wellswood, Churston with Galmpton and Furzeham with Summercombe each have more than 1 in 3 of their population aged 65 and over, this is significantly higher than Torbay at 27% and England at 19%. Tormohun and Ellacombe have 18 to 64 populations slightly higher or similar to England. The largest proportion of under 18s is found in King's Ash where they represent 25% of the population compared to 8% in Wellswood (Fig 2).

Fig 2: Ward population breakdown – Largest to smallest proportion of 65+ population

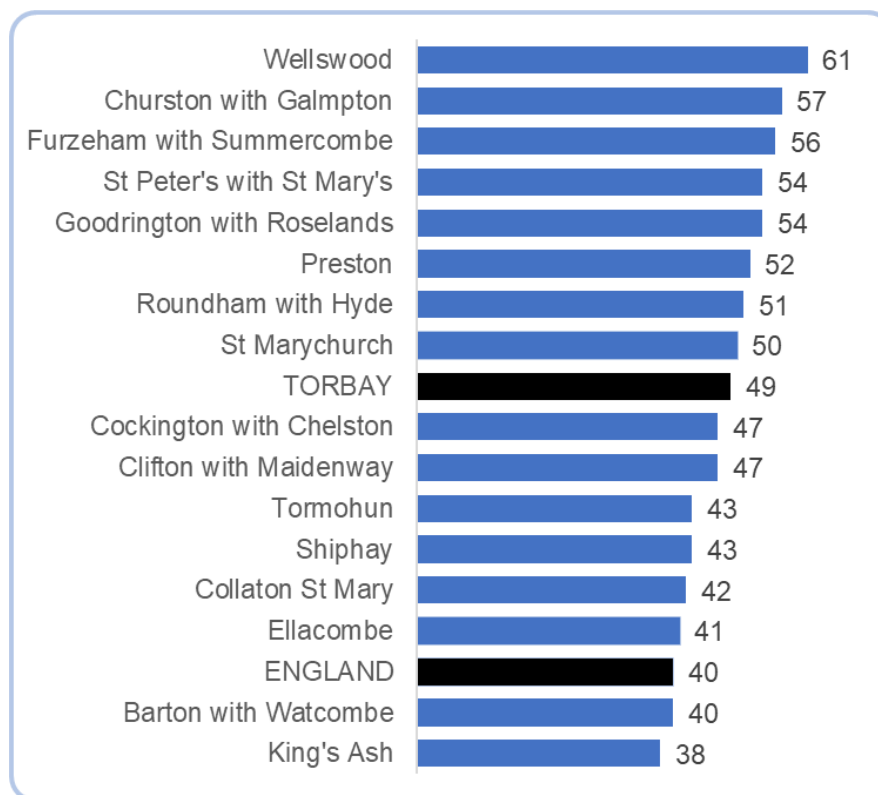
Source: 2022 ONS mid-year population estimate



The median age of a Torbay resident is 49 years, this is 9 years older than the average across England. Within Torbay, there are significant differences between areas. Wellswood has a median age approximately 20 years higher than King's Ash, Barton with Watcombe and Ellacombe (Fig 3).

Fig 3: Ward average (median) age

Source: 2022 ONS mid-year population estimate



There are significant gaps in life expectancy in relation to Torbay females (Fig 4) and particularly in relation to males (Fig 5). Churston with Galmpton has the 2nd highest life expectancy for females and the highest life expectancy for males. Roundham with Hyde has the 2nd lowest level of life expectancy for both sexes. Wellswood is

unusual in the life expectancy of females and males over the 5 years in question being identical. In Fig 4, St Peter's with St Mary's is marked as higher than Torbay whilst Churston with Galmpton is marked as similar to Torbay despite having a slightly higher life expectancy. This is due to the slightly higher female population (i.e. larger sample size) in St Peter's with St Mary's when compared to Churston with Galmpton.

Fig 4: Life expectancy at birth (2018 to 2022) - Female

Source: Primary Care Mortality Database, ONS population estimates

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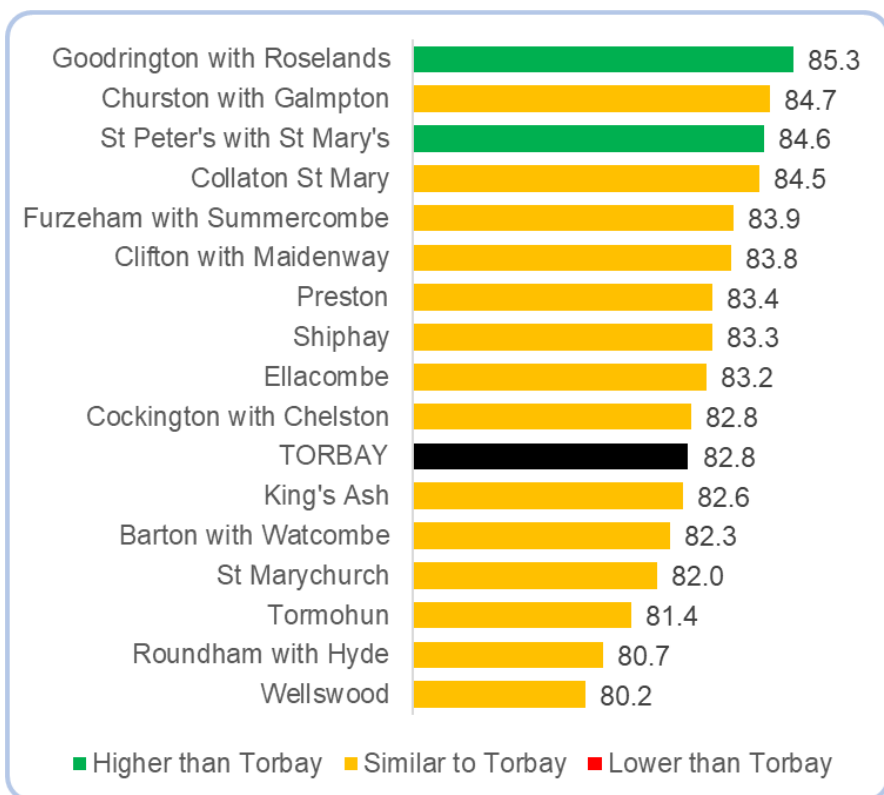
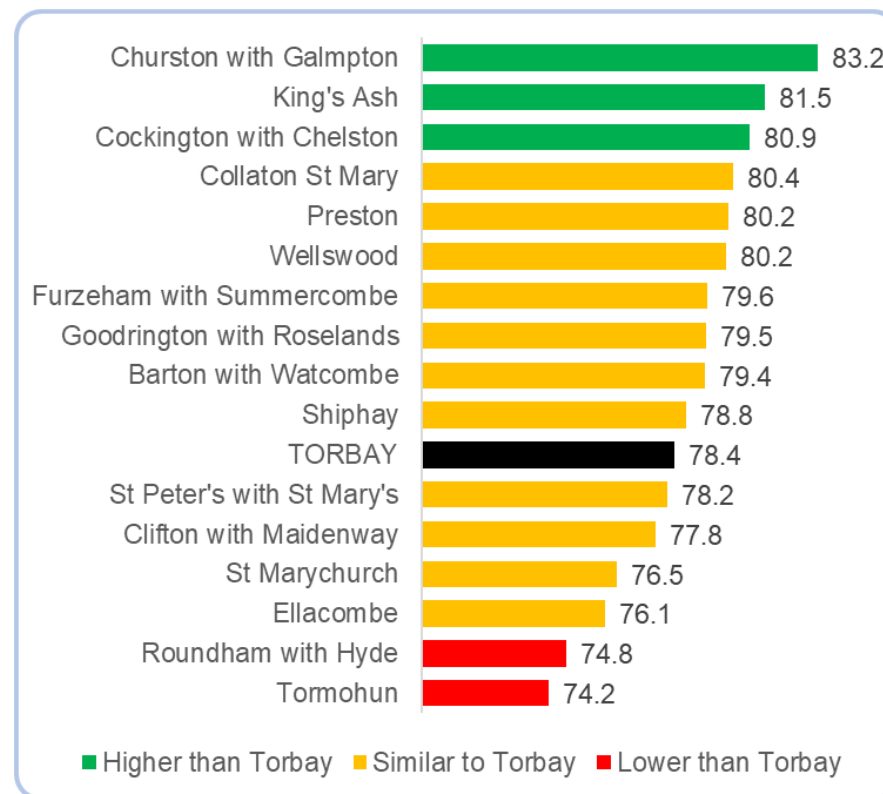


Fig 5: Life expectancy at birth (2018 to 2022) - Male

Source: Primary Care Mortality Database, ONS population estimates

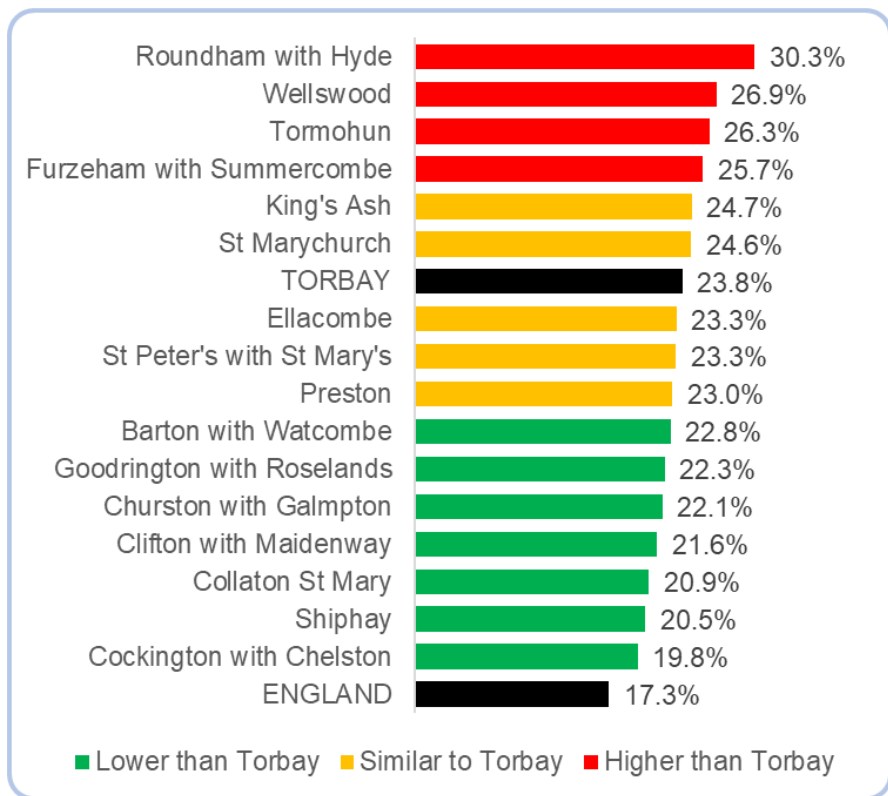


For the 2021 Census, Torbay residents were asked if they had any physical or mental health conditions or illnesses which have lasted or are expected to last 12 months or more. If they answered yes, there was a further question 'Do any of your conditions or illnesses reduce your ability to carry out day-to-day activities?'. This definition, where people answer yes to both questions is in line with the disability definition in the Equality Act 2010.

23.8% of Torbay residents answered that their day-to-day activities were limited a little or a lot which was significantly higher than England. Within Torbay, Roundham with Hyde, Wellswood,

Tormohun and Furzeham with Summercombe had rates significantly higher than Torbay (Fig 6). None of Torbay’s wards had a lower rate than England, this is also true if the populations are limited to those aged under 65 when compared to England aged under 65 rates (Fig 7).

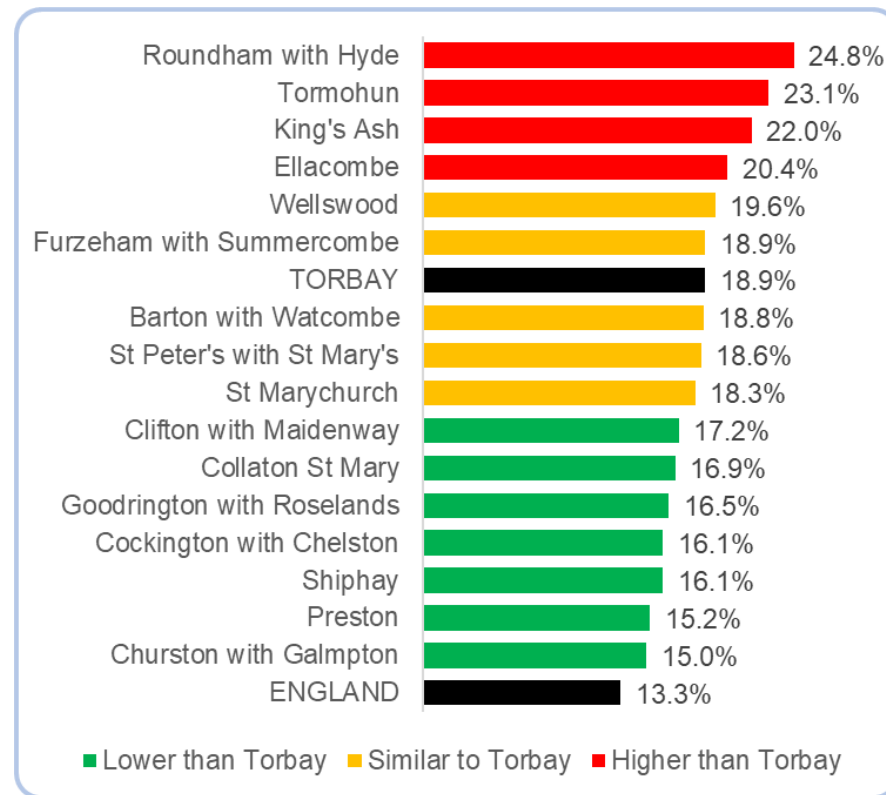
Fig 6: Percentage of population who have a disability
Source: 2021 Census



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Fig 7: Percentage of population under the age of 65 who have a disability

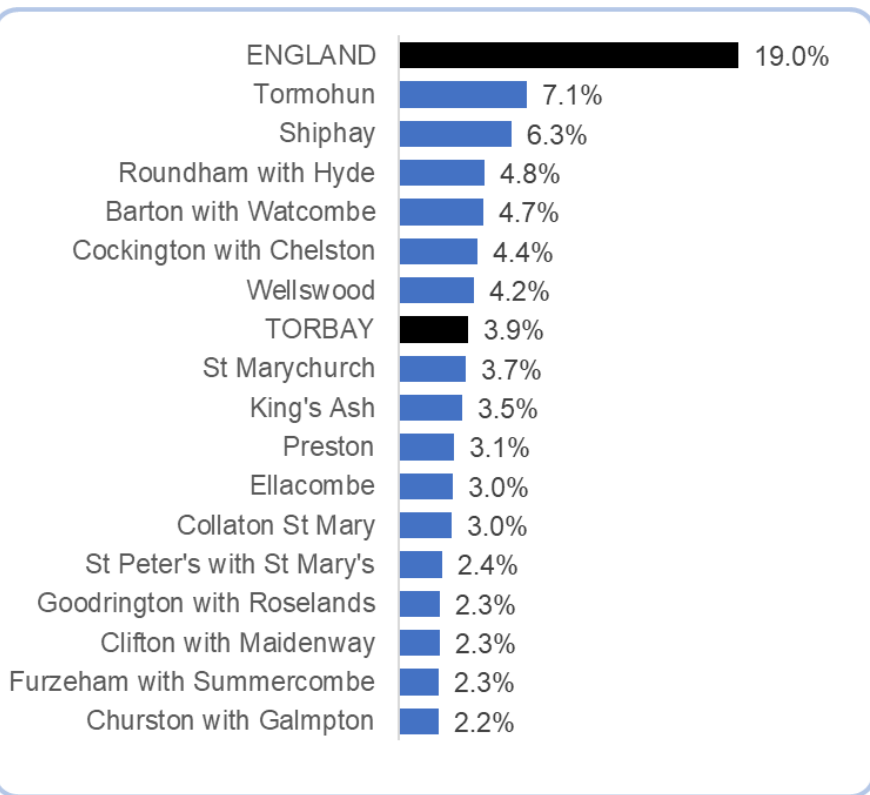
Source: 2021 Census



3.9% of Torbay residents identified themselves as not being white, this is much lower than the England figure of 19%. No Torbay ward had a level of ethnic diversity comparable to the England level (Fig 8).

Fig 8: Percentage of people who do not identify as White

Source: 2021 Census



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There are particularly high concentrations of deprivation within Roundham with Hyde, Tormohun and Ellacombe. Preston, Goodrington with Roselands, Collaton St Mary and Churston with Galmpton have no areas deemed to be within the 20% most deprived in England (Figs 9 & 10). The Torbay average is approximately 28% of people living in areas deemed to be amongst the 20% most deprived in England.

Fig 9: Rank of Index of Multiple Deprivation

Source: English Indices of Deprivation 2019

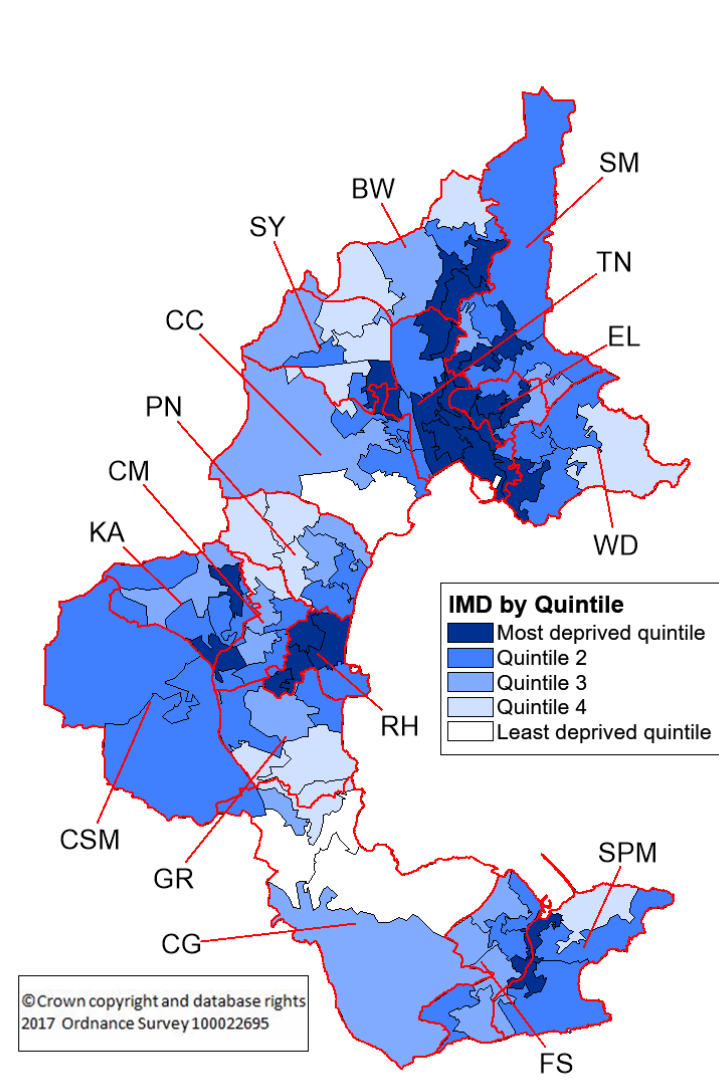
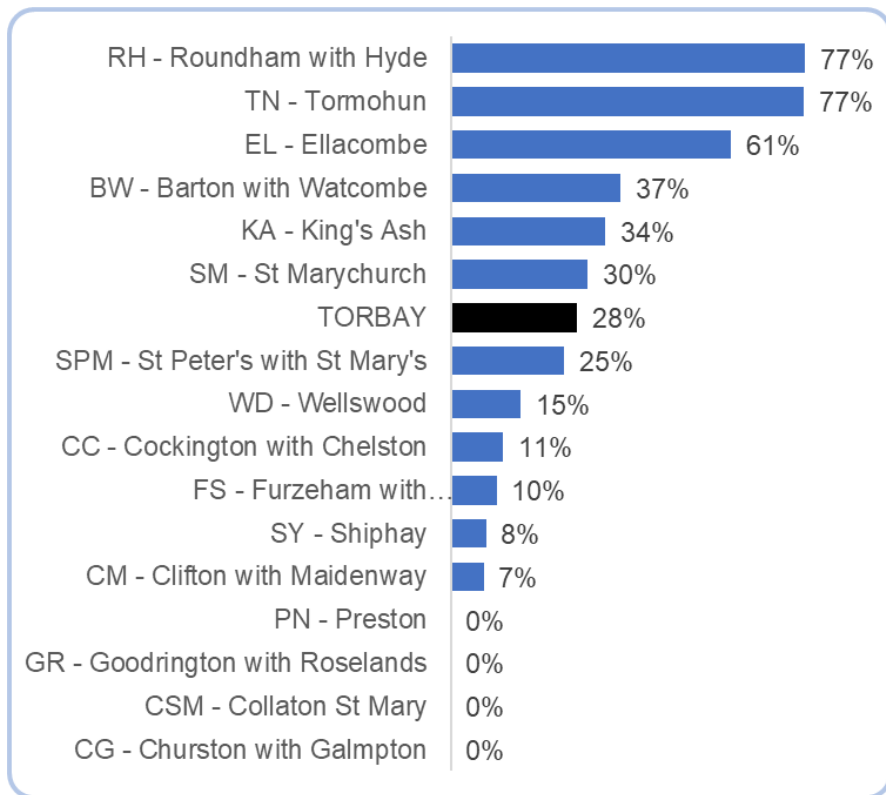


Fig 10: Proportion of areas in wards within most deprived 20% in England

Source: English Indices of Deprivation 2019



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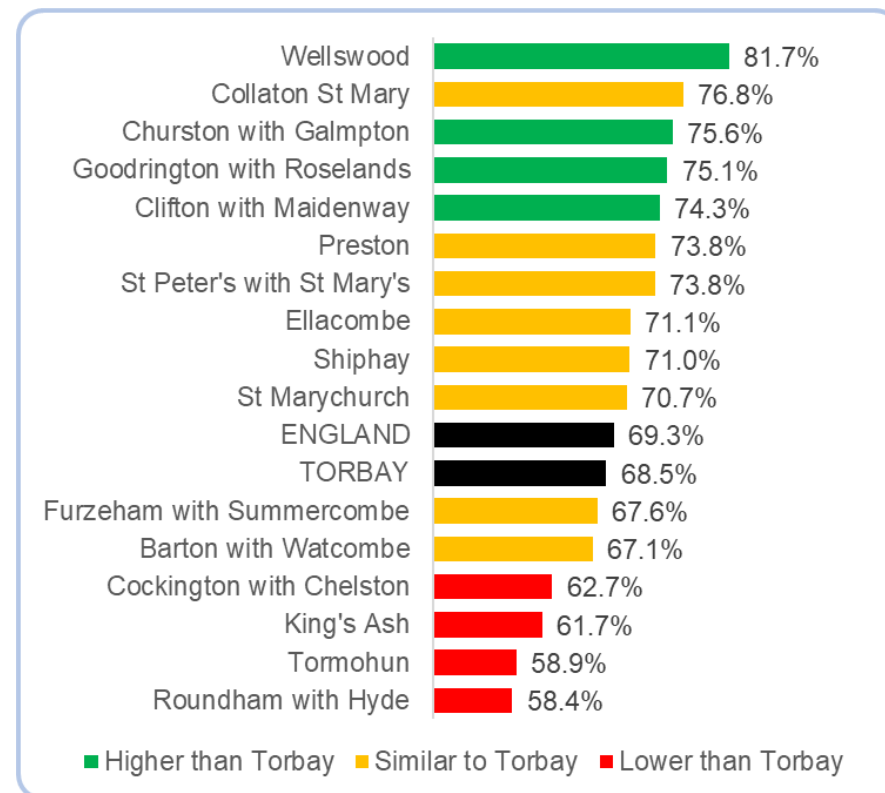
Children and Young People

Torbay has had a similar rate of children who have achieved a good level of development at the Early Years Foundation Stage when compared to England. However, within Torbay there is significant variation with wards such as Wellswood and Collaton St Mary having rates approximately 20 percentage points higher than Roundham with Hyde and Tormohun (Fig 11). Torbay figures relate to children

resident within Torbay. The larger the ward and sample size, the more likely they are to have a significant difference to Torbay, for instance Churston with Galmpton has a larger sample than Collaton St Mary.

Fig 11: Percentage of children who achieved a good level of development at Early Years Foundation Stage (2017 to 2019 and 2022 to 2023)

Source: Torbay Council Education, England - Fingertips

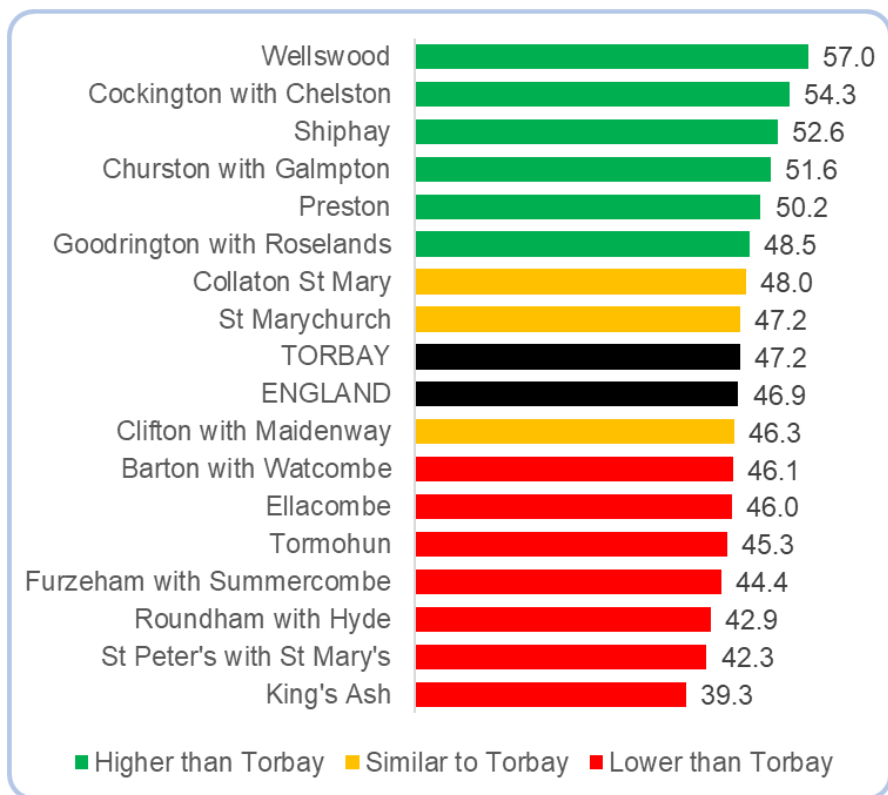


Attainment 8 scores relate to a student's average GCSE grade across eight core subjects, the higher the Attainment 8 score, the better the result. Torbay figures relate to children resident within the Torbay area who attended Torbay maintained and academy schools.

The average score for Torbay pupils has been slightly higher than England over the period, within Torbay there is significant variation between the top and bottom wards with an 18 percentage point gap between Wellswood and King’s Ash (Fig 12).

Fig 12: Average Attainment 8 score at GCSE (2017 to 2019 and 2022 to 2023)

Source: Torbay Council Education, England – explore education statistics



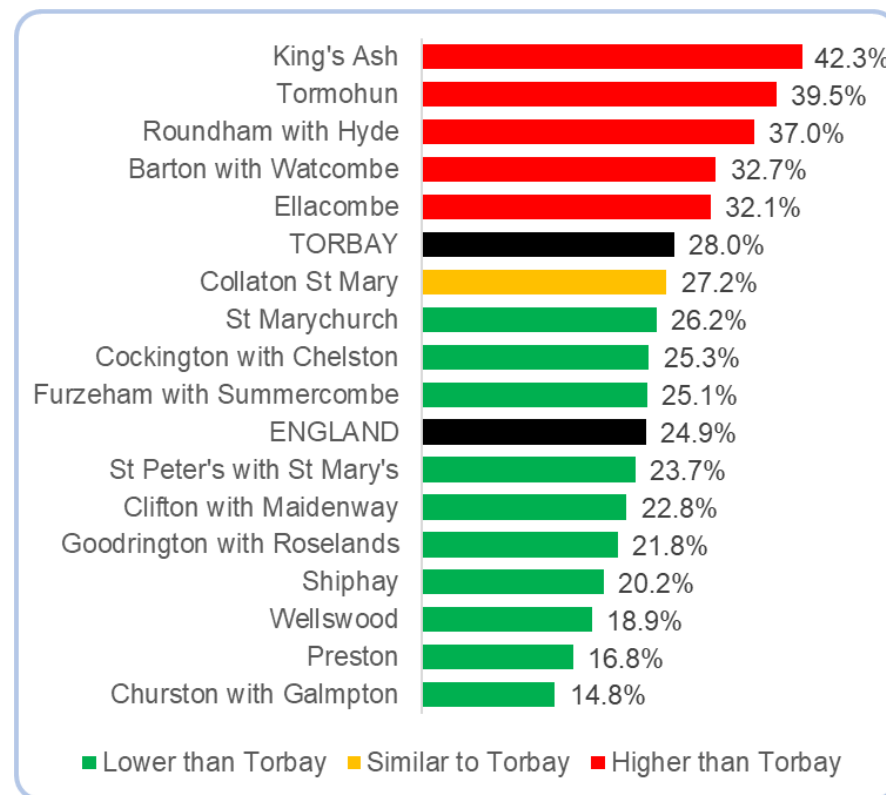
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The deprivation pupil premium is allocated to those pupils that have been known to be eligible for free school meals at any pupil level census over the last 6 years, rates in this category have been higher in Torbay than England. Within Torbay, there is a wide variation between different wards, 5 wards have 30% or more of their pupils

eligible for the Deprivation Pupil Premium with 3 wards having rates of lower than 20% (Fig 13).

Fig 13: Percentage of pupils eligible for Deprivation Pupil Premium (2019/20 to 2023/24)

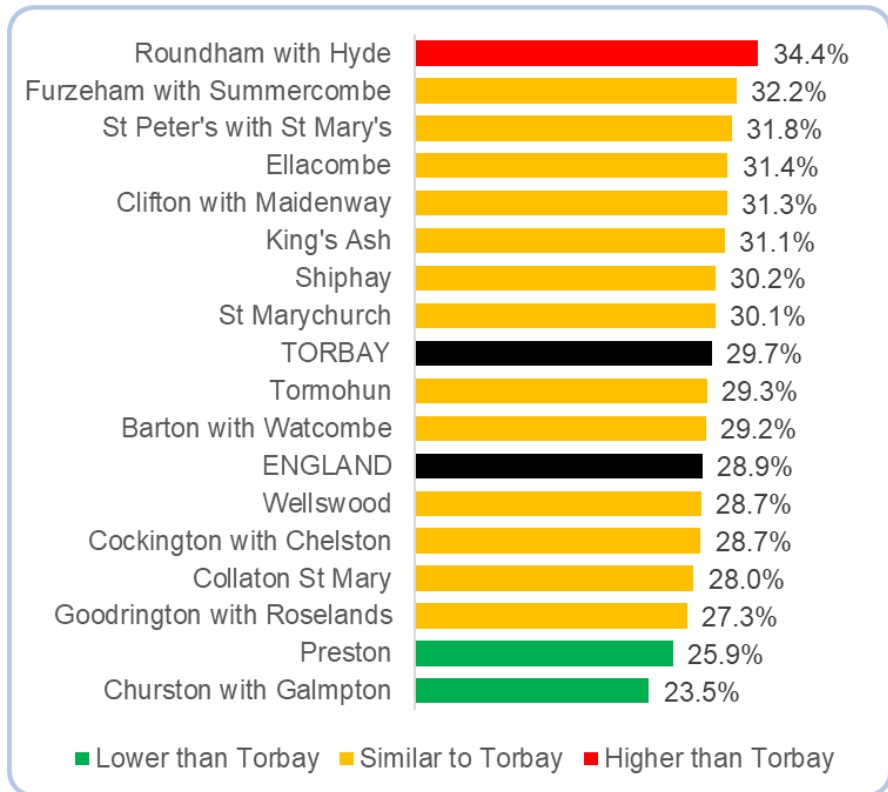
Source: Torbay Council Education, England – Education and Skills Funding Agency



The National Child Measurement Programme aims to measure the height and weight of Reception (aged 4 to 5) and year 6 (aged 10 to 11) children at English schools. Rates across Torbay have generally been statistically higher than England for Reception aged children and broadly in line for Year 6 children.

At ward level, Reception and Year 6 have been combined to show differences between different areas, the highest rates of overweight and obesity occur in Roundham with Hyde whereas Preston and Churston with Galmpton have rates significantly lower than the Torbay average (Fig 14).

Fig 14: Percentage of pupils who are overweight or obese – Reception and Year 6 (2015/16 to 2016/17, 2018/19 to 2019/20 and 2021/22 to 2022/23)
 Source: National Child Measurement Programme, England - Fingertips

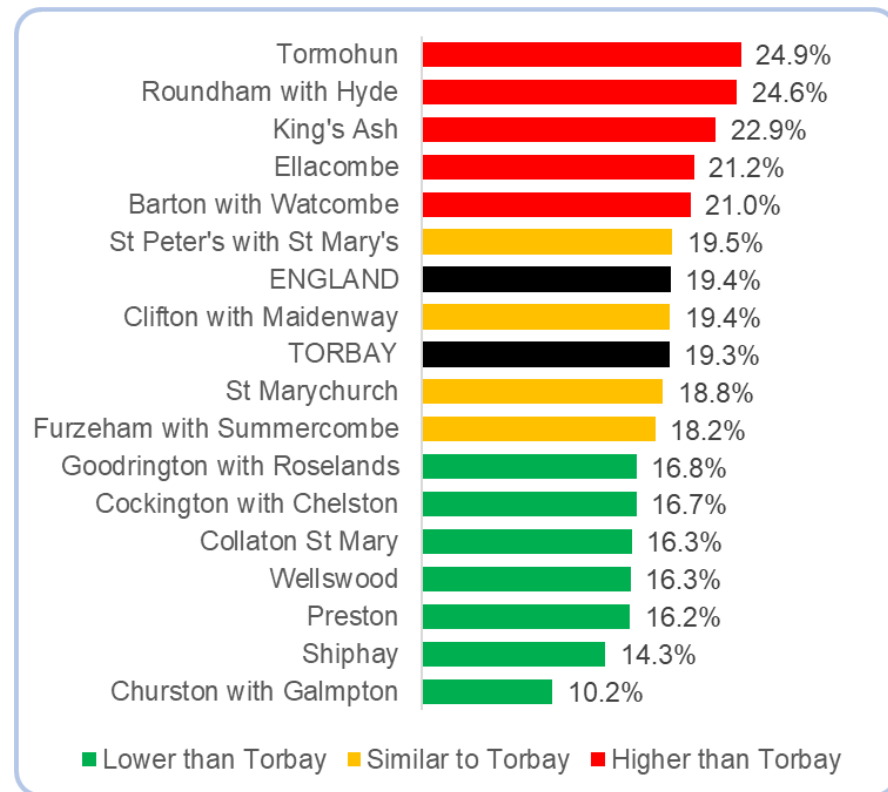


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Economy and Employment

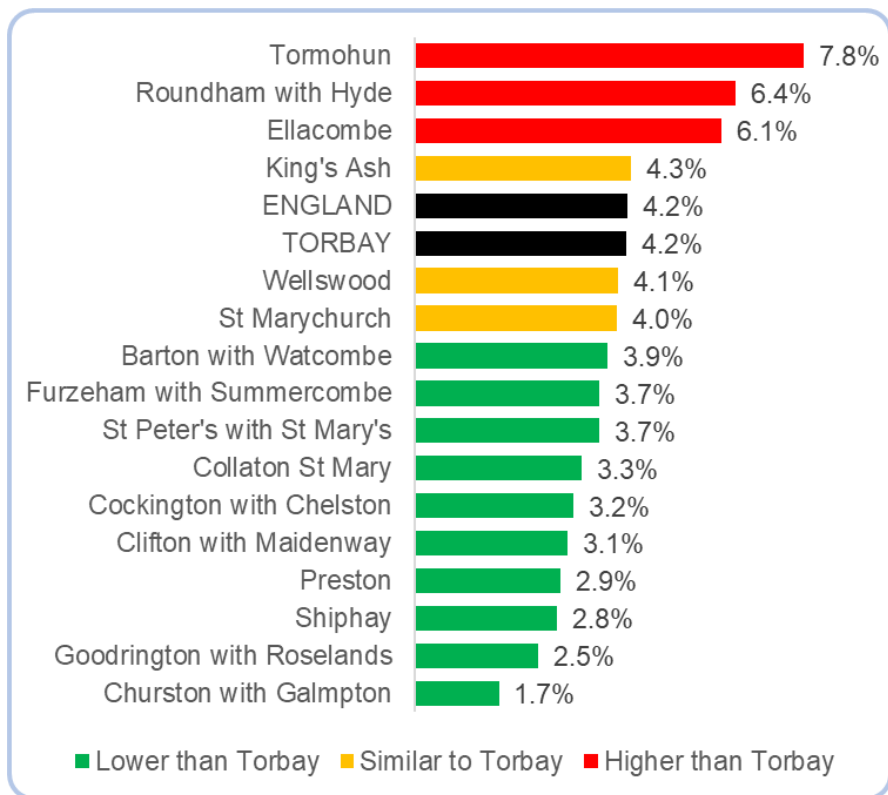
The number of under 16 children in low-income families (households where income is less than 60% of UK median income, have claimed Child Benefit and one or more of Universal Credit, Tax Credits or Housing Benefit) in Torbay stands at 19.3% for the 5 year period 2018/19 to 2022/23. Within Torbay, there is significant variation with the rate in the highest ward being 2½ times the rate of the lowest ward (Fig 15). This measure relates to income before housing costs.

Fig 15: Percentage of under 16 children in low-income families (2018/19 to 2022/23)
 Source: Stat-Xplore



The unemployment claimant rate rose significantly along with the rest of the country during 2020, rates have more than halved since their 2020 peak. As of March 2024, there were 2,705 Torbay residents claiming unemployment benefit, Tormohun has a rate close to double the Torbay average (Fig 16).

Fig 16: Percentage of those claiming unemployment benefit as a proportion of residents aged 16 to 64 (2020 to 2024, measure taken in March)
Source: NOMIS (Claimant Count)

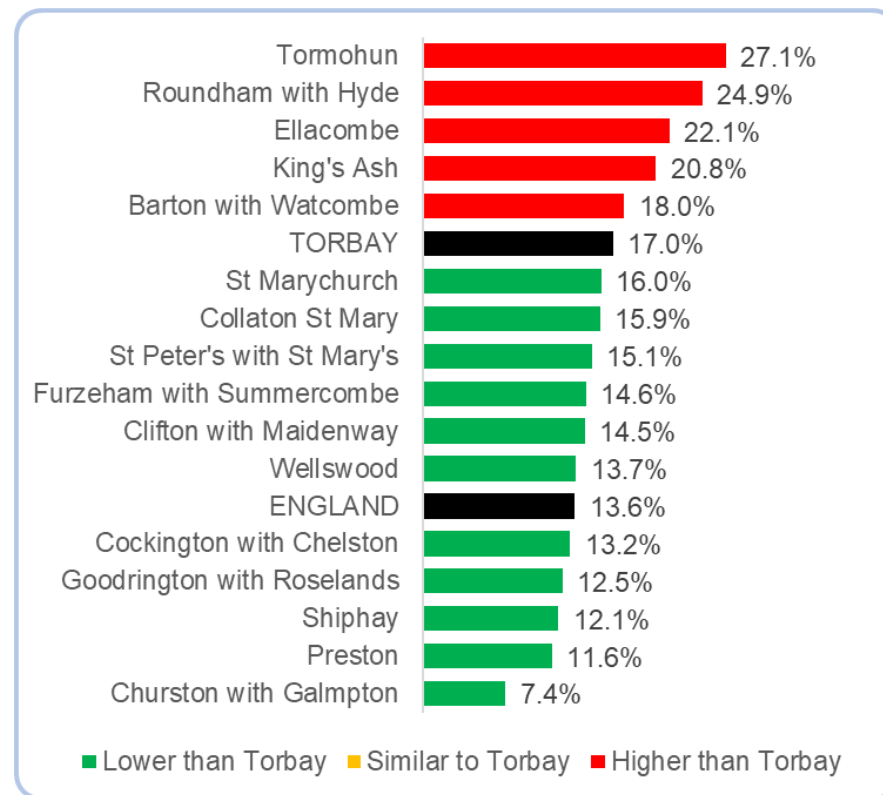


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Within Torbay, there are very significant differences in the numbers of working age people claiming Universal Credit over the last 4 years. Rates have been particularly high in Tormohun, Roundham

with Hyde, Ellacombe and King's Ash (Fig 17). It should be noted that there are still people who have not yet been moved over to Universal Credit from all the legacy benefits that Universal Credit will replace.

Fig 17: Percentage of those claiming Universal Credit as a proportion of residents aged 18 to 64 (2020 to 2023, measure taken in April)
Source: Stat Xplore

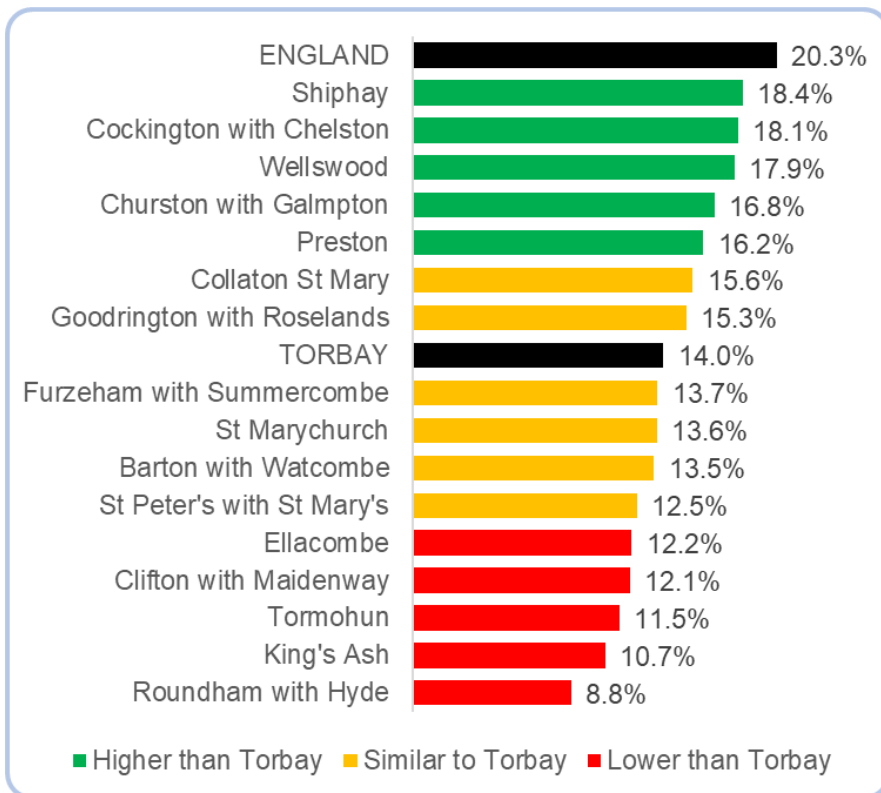


The 2021 Census derived data relating to occupational groups that people belonged to, the groupings were derived from their job title and the main activity of their employer. Within Torbay, the largest proportion belonged to 'Caring, leisure and other service occupations' at 14.2% which was significantly higher than the

England average of 9.3%. The second highest proportion related to 'Professional occupations' at 14.0%, this was significantly lower than the England average of 20.3%. There are significant differences between wards in relation to the number of people in 'Professional occupations' with rates in Shiphay, Cockington with Chelston and Wellswood more than double that of Roundham with Hyde (Fig 18).

Fig 18: Percentage of workforce in 'Professional occupations'

Source: Census 2021



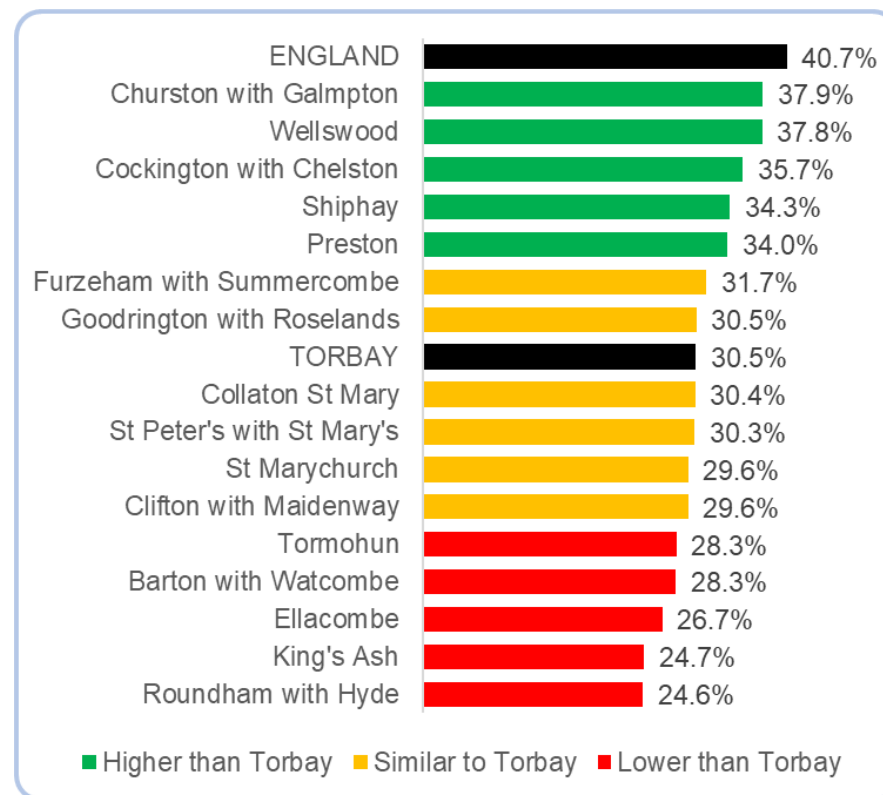
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The 2021 Census asked for the highest qualification level of those aged 16 and over. Torbay has significantly smaller proportions of its residents aged 25 to 64 with a Level 4 qualification (degree level) or

above. Within Torbay there is a spread of 13 percentage points between Churston with Galmpton and Roundham with Hyde (Fig 19).

Fig 19: Percentage with at least a degree level qualification – Aged 25 to 64

Source: Census 2021



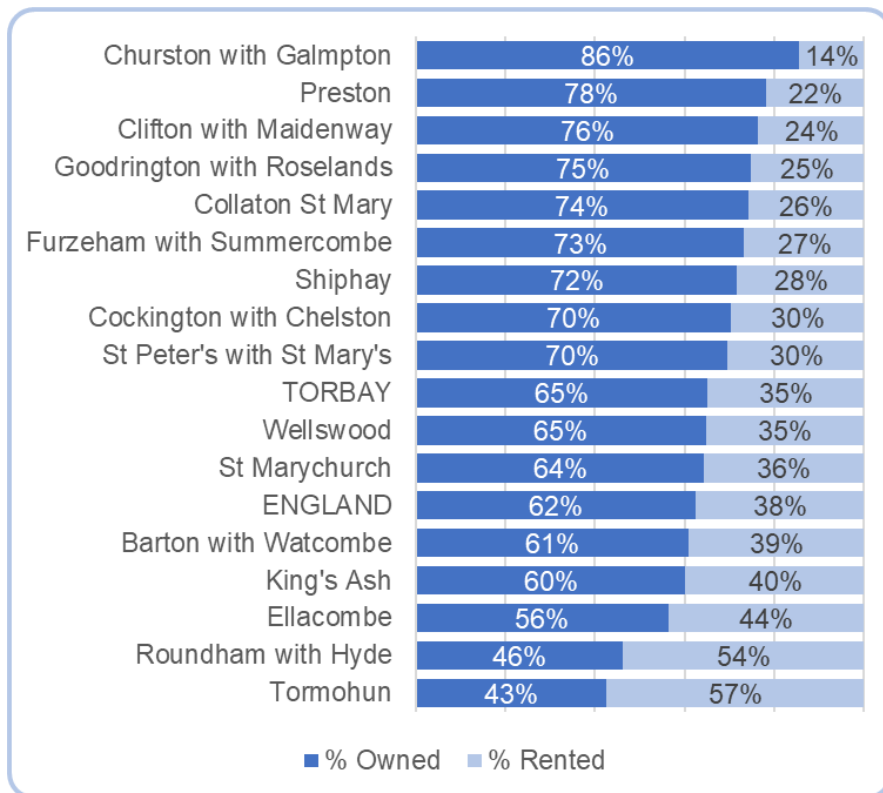
Housing

Almost 2 in 3 households own their own property in Torbay although rates of home ownership have fallen from 78% in 1991 to 65% in 2021. Torbay has high rates of privately rented accommodation that are significantly higher than England, conversely Torbay has the

lowest rates of socially rented accommodation in the South West. Within Torbay, Tormohun and Roundham with Hyde have ownership rates of less than 50% which is significantly lower than the rest of Torbay (Fig 20).

Fig 20: Percentage of home ownership and renting

Source: Census 2021



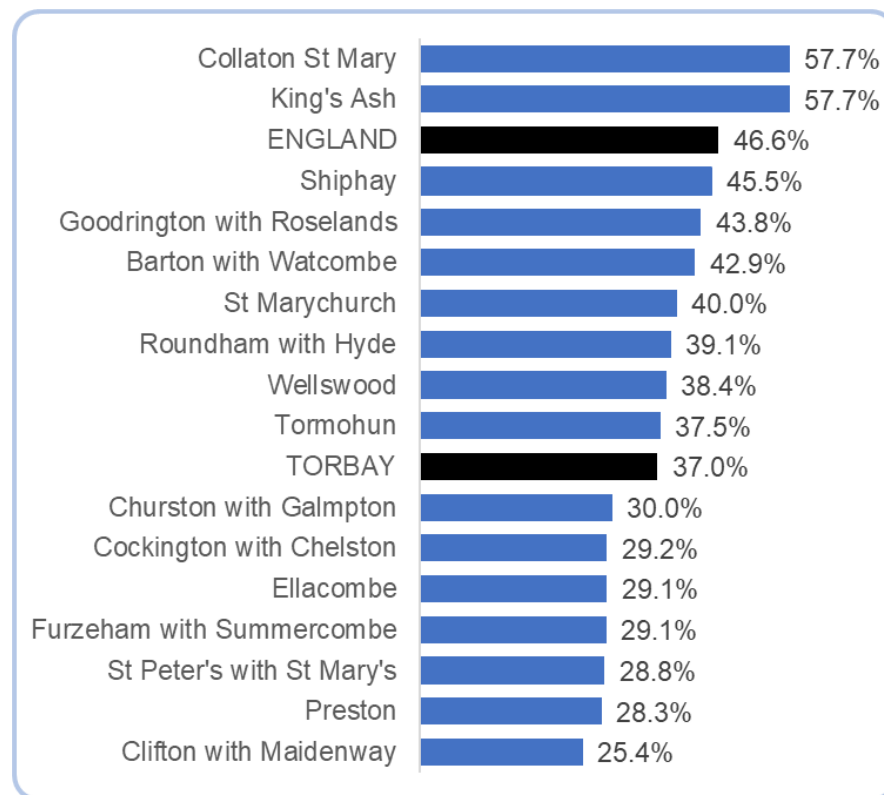
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Energy inefficient housing contributes to climate change, fuel poverty and poor health linked to cold and damp homes. Energy Performance Certificates (EPCs) are required when buildings are constructed, sold or let and measure their energy efficiency. Ratings range from A (best) to G (worst). Up to 2023, 37.0% of EPCs for dwellings in Torbay were in the higher bands of A to C which is lower

than the England rate of 46.6%. 2 wards in Torbay have higher rates than England which are Collaton St Mary and King's Ash (Fig 21). New build homes are much more likely to meet these standards than older homes. Also, flats are more likely to meet these standards than houses.

Fig 21: Percentage of housing with Energy Performance Certificates at Band C or above, 10 years to 2023

Source: Department for Levelling Up, Housing and Communities, ONS



Planned/Unplanned hospital admissions

Tormohun has seen the largest amount of unplanned admissions (Fig 23) in Torbay over the 5 year period 2018/19 to 2022/23 when adjusted for the age structure of each ward. Torbay has a significantly higher rate of unplanned admissions than England and these admissions disproportionately relate to areas with higher levels of deprivation.

Fig 22: Planned hospital admission rate per 100,000 (Age-standardised), 2018/19 to 2022/23

Source: Hospital Episode Statistics

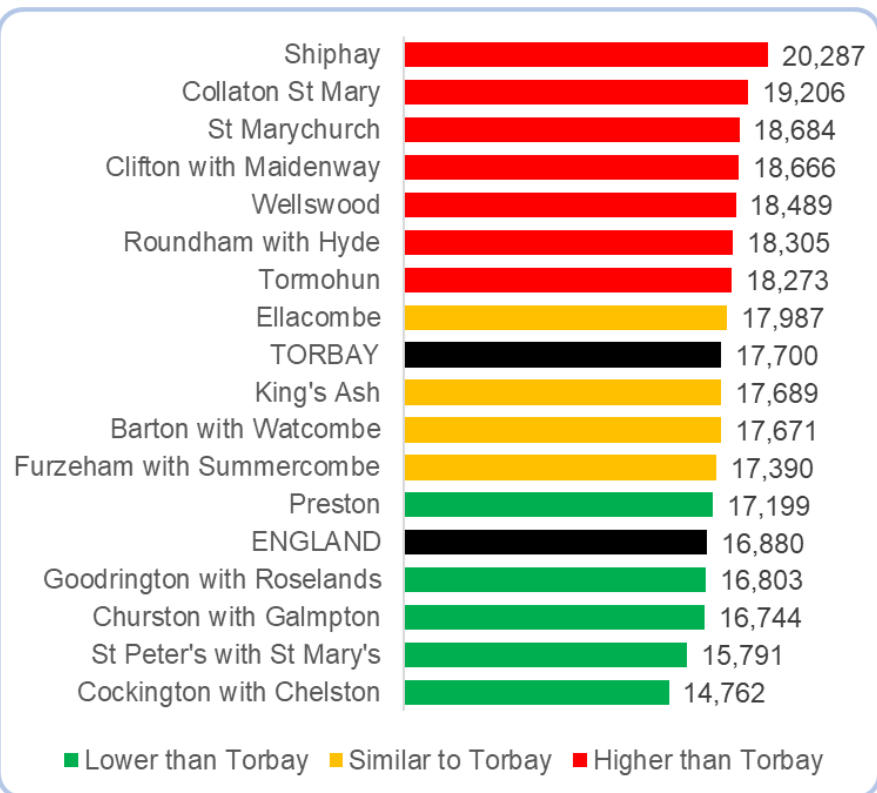
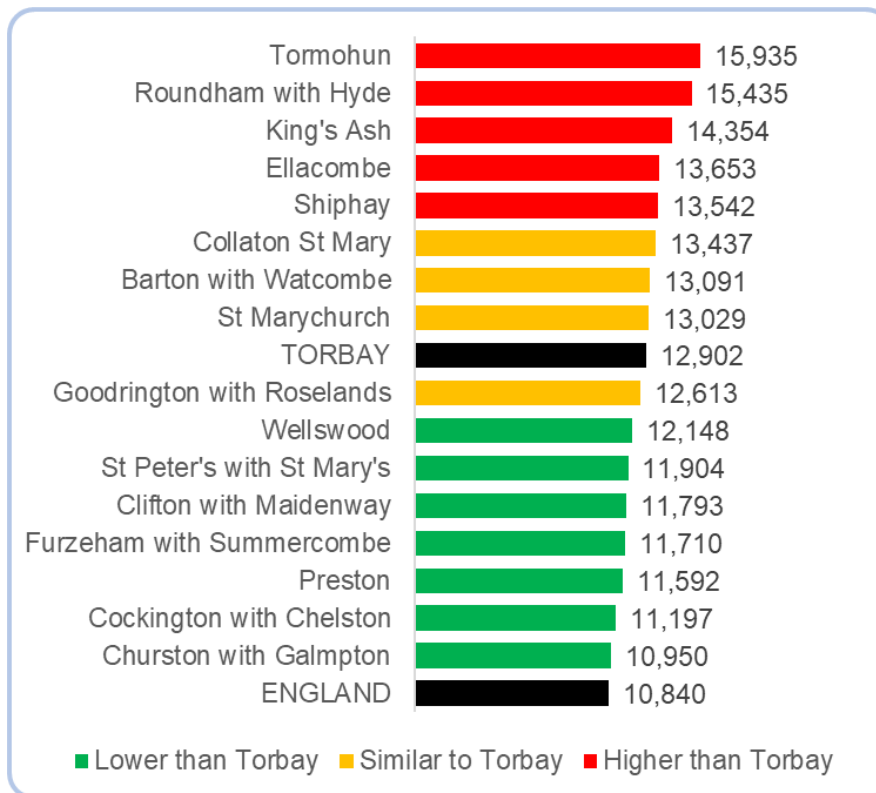


Fig 23: Unplanned hospital admission rate per 100,000 (Age-standardised), 2018/19 to 2022/23

Source: Hospital Episode Statistics



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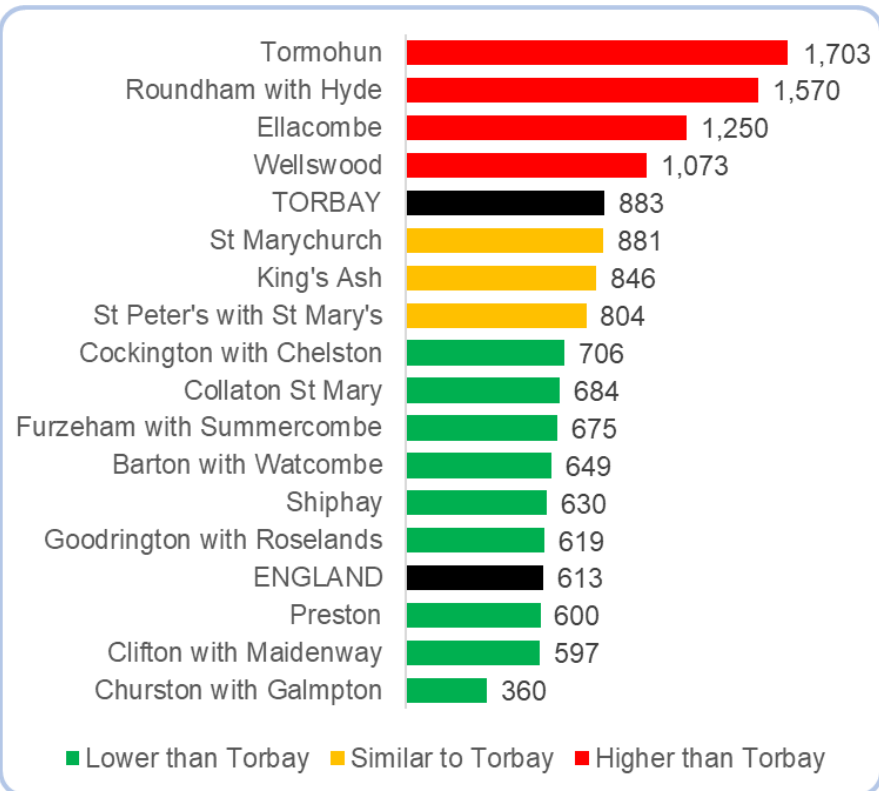
Alcohol

An alcohol-specific condition is when the primary diagnosis or any of the secondary diagnoses is wholly attributable to alcohol. The rate of alcohol-specific conditions has been consistently higher in Torbay than England with rates among males approximately double that of females. Within Torbay, rates are particularly high in Tormohun with rates close to twice the Torbay average (Fig 24). Rates of alcohol-

specific mortality over the last 10 years are significantly higher in Tormohun than other wards within Torbay.

Fig 24: Hospital admission rate for alcohol-specific conditions per 100,000 (Age-standardised), 2018/19 to 2022/23

Source: Hospital Episode Statistics

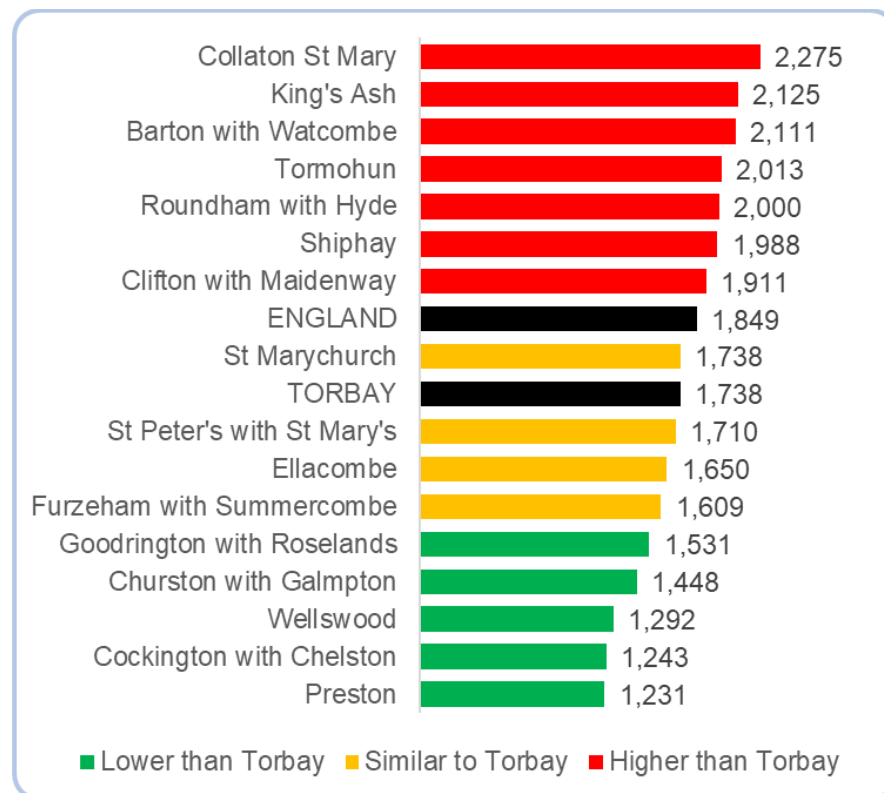


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There are significant differences in admission rates across Torbay with the highest rate close to double the lowest admission rate (Fig 25).

Fig 25: Admission episodes with a diagnosis of obesity, per 100,000 (Age-standardised), 2018/19 to 2022/23

Source: Hospital Episode Statistics



Obesity

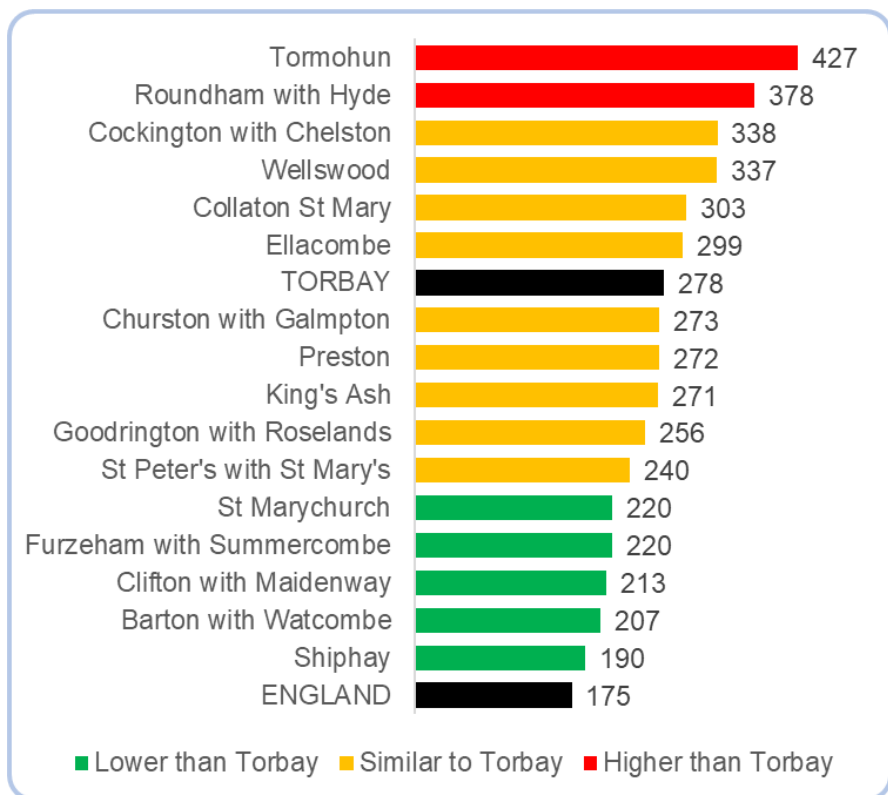
Obesity doubles the risk of dying prematurely with obese adults 7 times more likely to become a type 2 diabetic (Source: Childhood Obesity – a plan for action).

Self-harm

Emergency hospital admissions over the last 7 years for self-harm (99% of self-harm admissions are emergencies) are higher in all

Torbay wards when compared to the England average. 2 wards have rates that are significantly higher than Torbay (Fig 26).

Fig 26: Rate of emergency hospital admissions as a result of self-harm, all ages, per 100,000 (Age-standardised), 2016/17 to 2022/23
Source: Hospital Episode Statistics



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Adult Social Care

The figures within the Adult Social Care section for Torbay as a whole relate to those individuals whose postcode is within the Torbay area, it does not include those whose addresses are unknown or are outside Torbay. This will mean that figures for Torbay will be slightly

lower than recorded nationally which means that the graphs will not include England. However, the narrative will indicate where Torbay is a significant outlier when compared to England.

The number of requests for adult social care support for new clients aged 18 to 64 is significantly higher in Torbay when compared to England, with significant differences between wards (Fig 27). For those aged 65 and over, Torbay's rate is a little higher than England, there is significant variation between different areas of Torbay (Fig 28) although not as pronounced as among the 18 to 64 population.

Fig 27: Requests for Adult social care support for new clients, aged 18 to 64 per 100,000, 2019/20 to 2022/23
Source: Torbay & South Devon Healthcare Trust

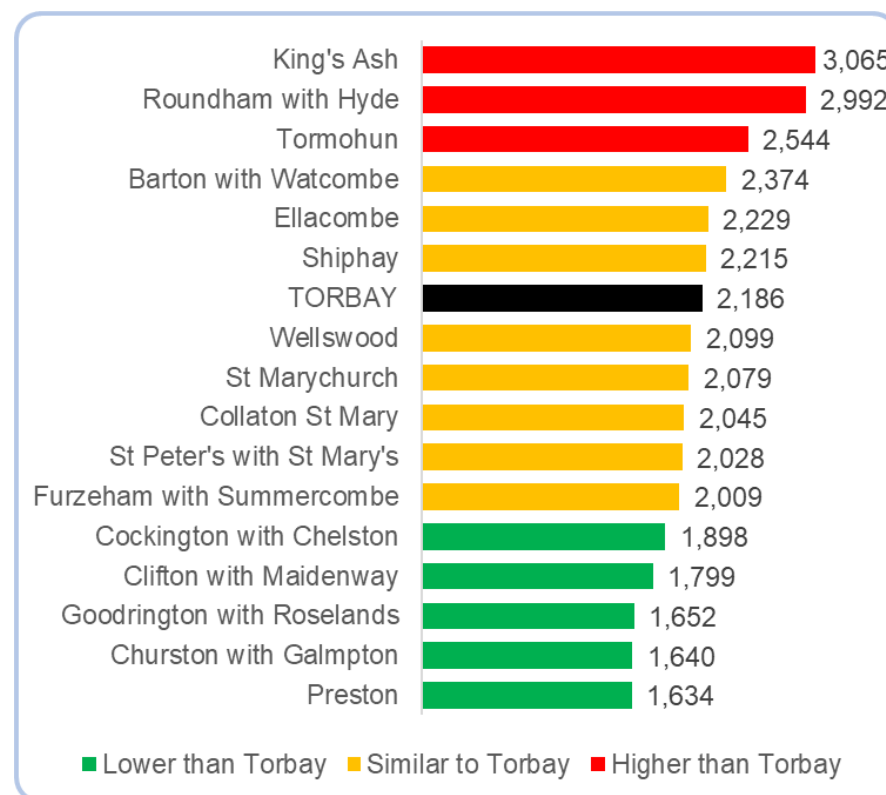


Fig 28: Requests for Adult social care support for new clients, aged 65+ per 100,000, 2019/20 to 2022/23

Source: Torbay & South Devon Healthcare Trust

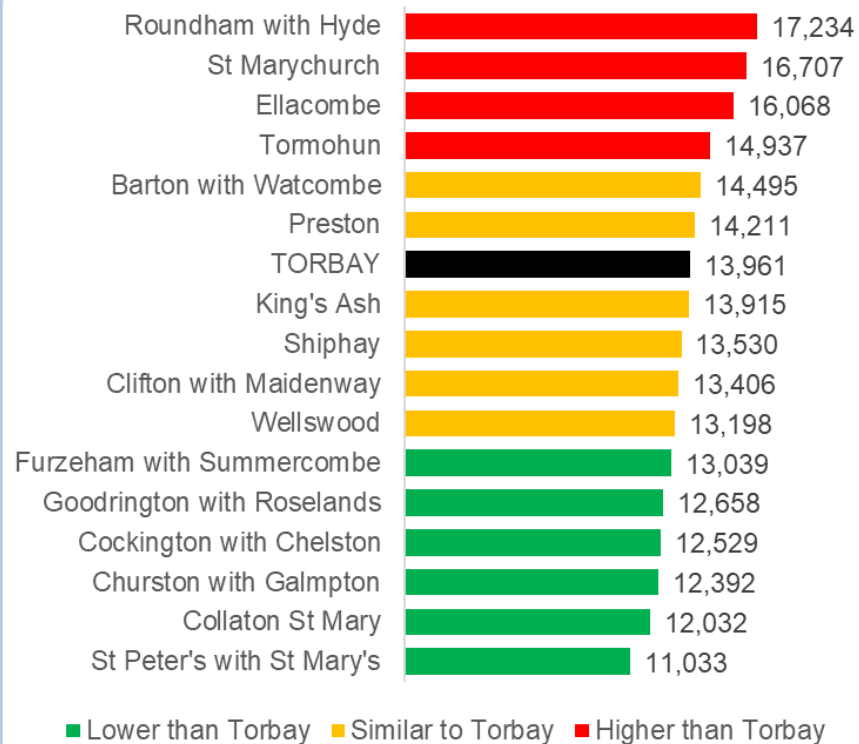
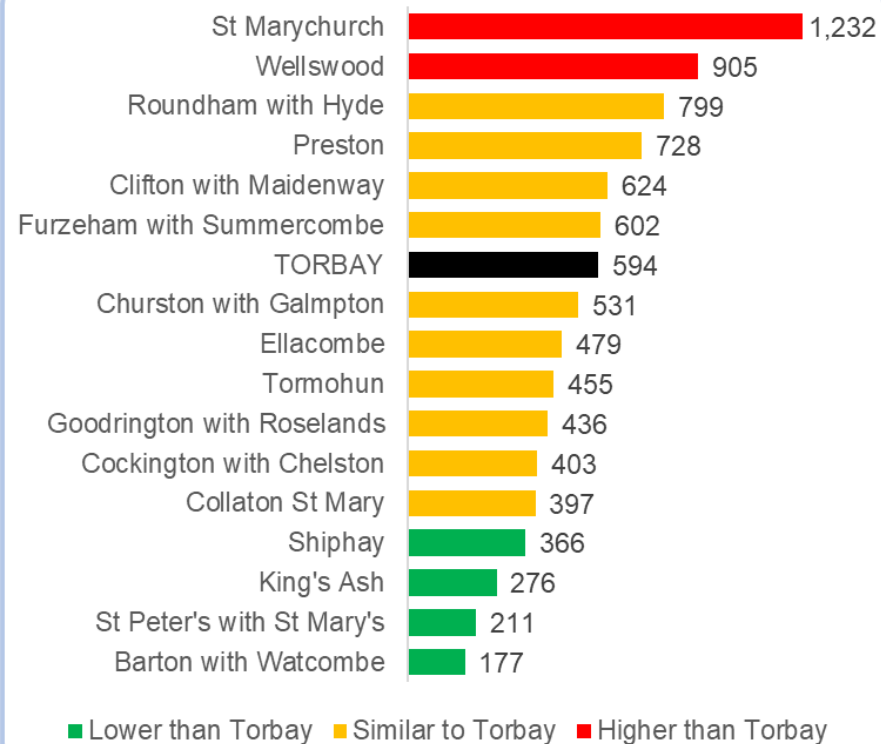


Fig 29: Rate of permanent admissions to residential and nursing homes, aged 65+ per 100,000, 2019/20 to 2022/23

Source: Torbay & South Devon Healthcare Trust



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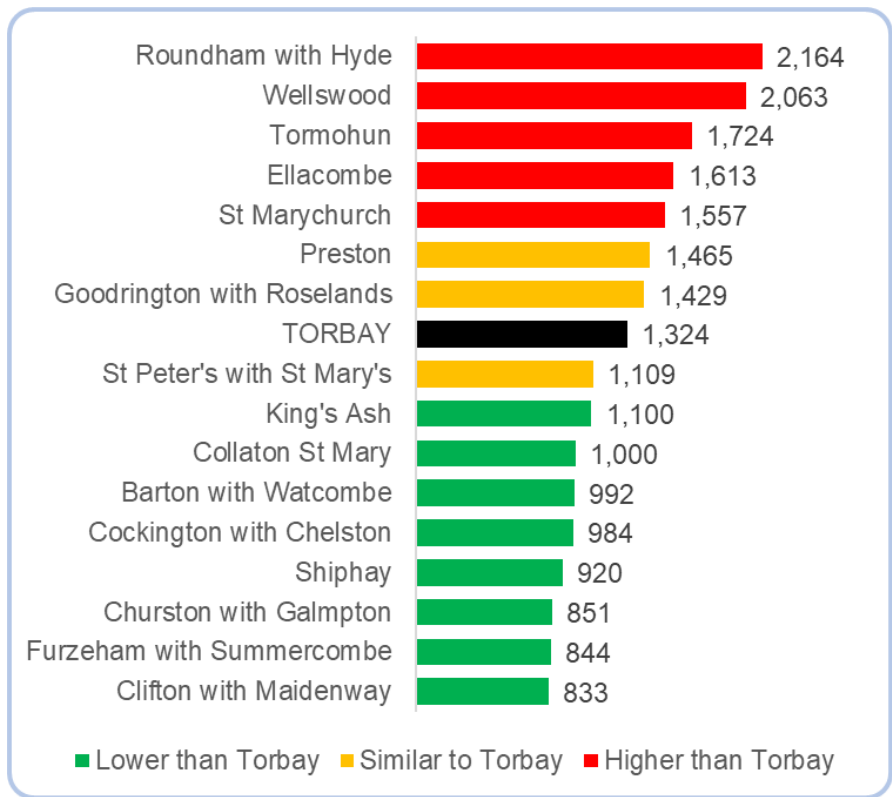
The rate of permanent admissions to nursing and residential homes for those individuals aged 65 and over is significantly different across various areas of Torbay (Fig 29). It should be noted that these figures include individuals who were already placed at a home prior to it becoming a long-term placement, this is likely to give an additional weighting to areas of Torbay that have significant levels of residential and nursing homes.

Rates of long-term funded support for those individuals aged 18 to 64 funded by Torbay Adult Social Care are significantly higher than England. Over the last 3 years, rates have been significantly higher than the Torbay average in 5 wards (Fig 30). The figures shown for long-term support relate to those with a primary support reason of Learning Disability, Mental Health or Physical Personal Care

Rates of long-term funded support for those individuals aged 65 and over had been broadly in line with England for the 3 years before

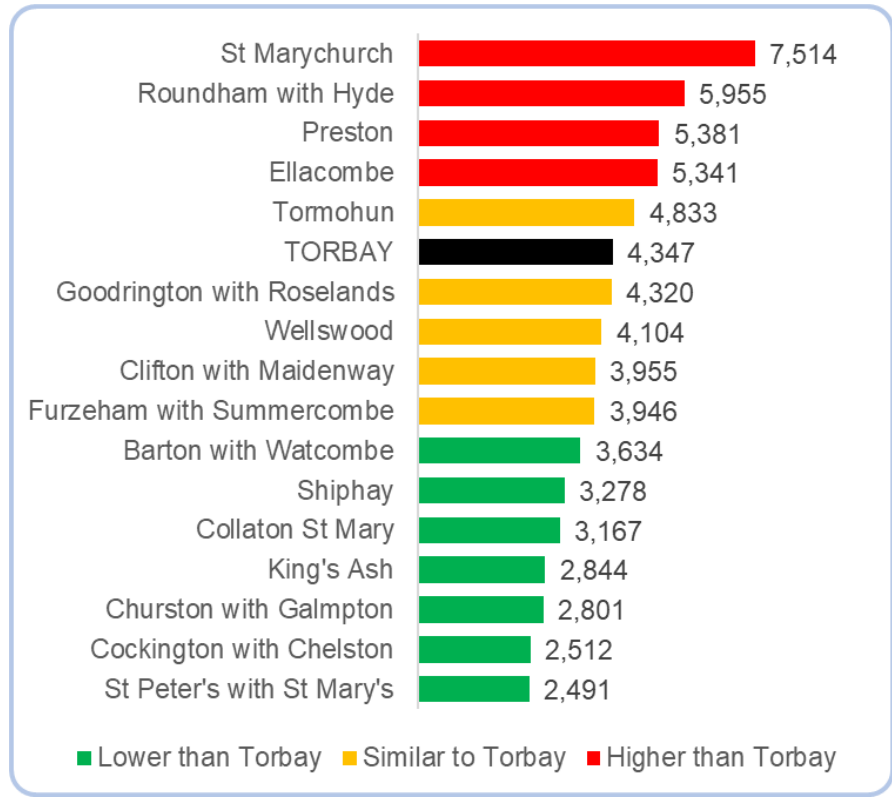
2022/23 but were significantly higher for the latest year, there are very significant differences in the rates between wards (Fig 31).

Fig 30: Rate of long-term support for those with a primary support reason of Learning Disability, Mental Health or Physical Personal Care, aged 18 to 64 per 100,000, 2019/20 to 2022/23
Source: Torbay & South Devon Healthcare Trust



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Fig 31: Rate of long-term support for those with a primary support reason of Learning Disability, Mental Health or Physical Personal care, aged 65+ per 100,000, 2019/20 to 2022/23
Source: Torbay & South Devon Healthcare Trust



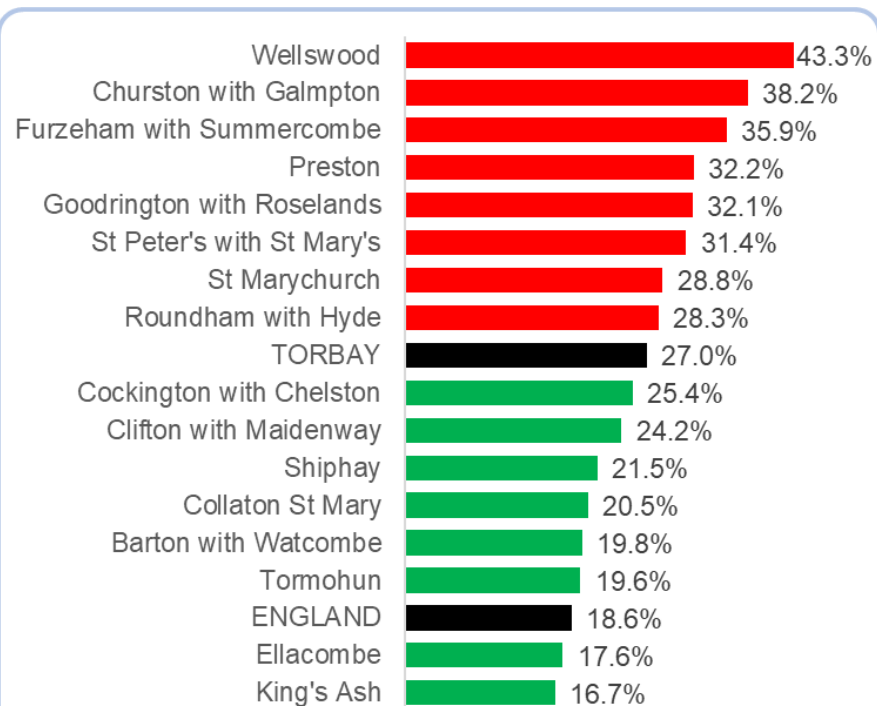
Older People

The 65 and older population is not evenly distributed across Torbay. The proportion of those aged 65 and over is more than twice as high in the wards of Wellswood, Churston with Galmpton and Furzeham with Summercombe when compared to Ellacombe and King's Ash

(Fig 32). The proportion of those aged 65 and over in Torbay is expected to rise from 27% to 33% by 2033.

Fig 32: Percentage of population aged 65 and over

Source: 2022 ONS mid-year population estimate



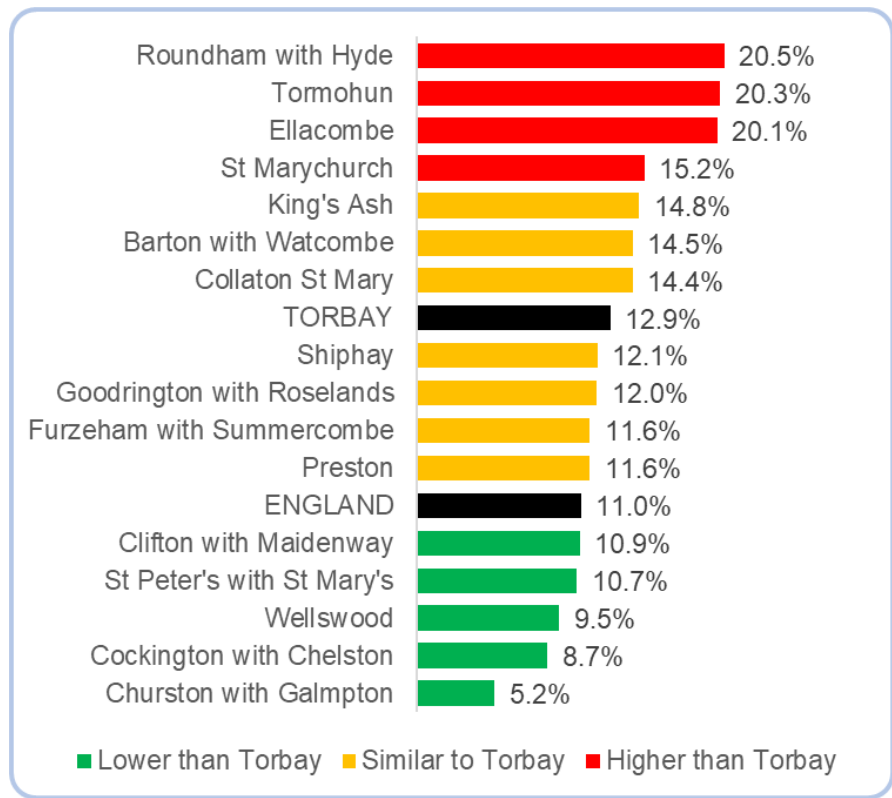
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■ Lower than Torbay ■ Similar to Torbay ■ Higher than Torbay

Pension credit is there to help with living costs if you are over the State Pension age and on a low income. An average of 12.9% of the Torbay 65+ population claimed pension credit over the last 4 quarters which is significantly higher than the England average of 11.0%. Rates are significantly higher in the wards of Roundham with Hyde, Tormohun, Ellacombe and St Marychurch when compared to the rest of Torbay (Fig 33).

Fig 33: Percentage of those aged 65 and over in receipt of pension credit (November 2022 to August 2023)

Source: Stat-Xplore

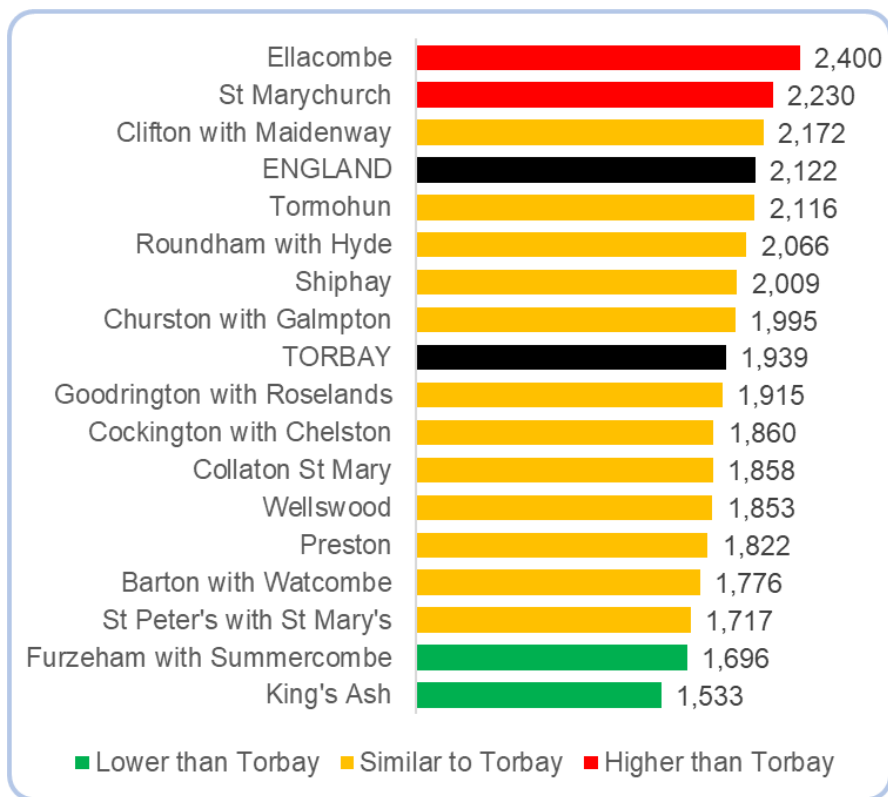


■ Lower than Torbay ■ Similar to Torbay ■ Higher than Torbay

Falls are the largest cause of emergency hospital admissions for older people, it is estimated that about 30% of people older than 65 and 50% of people older than 80 fall at least once a year (Falls in older people: assessing risk and prevention – NICE, 2013). Rates are significantly lower than England over the last 6 years. Ellacombe and St Marychurch have rates significantly higher than the Torbay average, King's Ash and Furzeham with Summercombe have rates that are significantly lower than the Torbay average (Fig 34).

Fig 34: Emergency hospital admissions due to falls in people aged 65 and over, per 100,000 (Age Standardised), 2017/18 to 2022/23

Source: Hospital Episode Statistics



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An unpaid carer provides help to someone, usually an adult relative or friend as part of their normal daily life. The 2021 Census asked if someone gave any help or support to, anyone because they have long-term physical or mental health conditions or illnesses, or problems related to old age, people were asked to exclude anything related to paid employment.

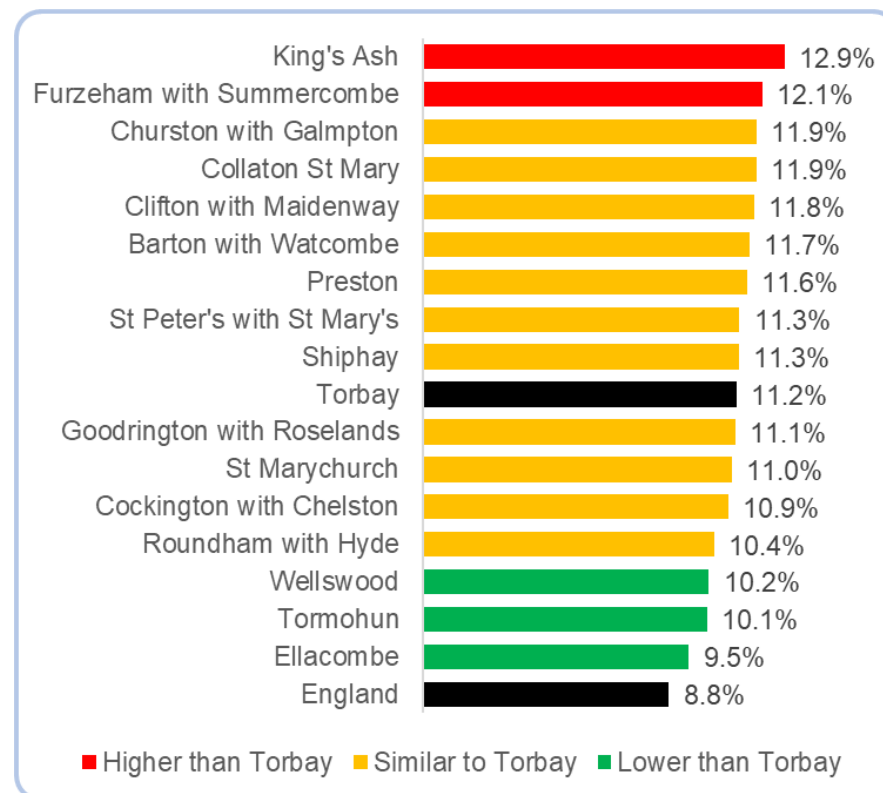
According to the 2021 Census, there are just over 14,900 unpaid carers in Torbay which is a significantly higher rate than the England average. There is a degree of variation between areas of Torbay in

[Click here to return to the index](#)

relation to the proportion of those aged 5 years and over that are carers with 2 areas significantly higher and 3 areas significantly lower than the Torbay average (Fig 35).

Fig 35: Percentage of unpaid carers

Source: Census 2021



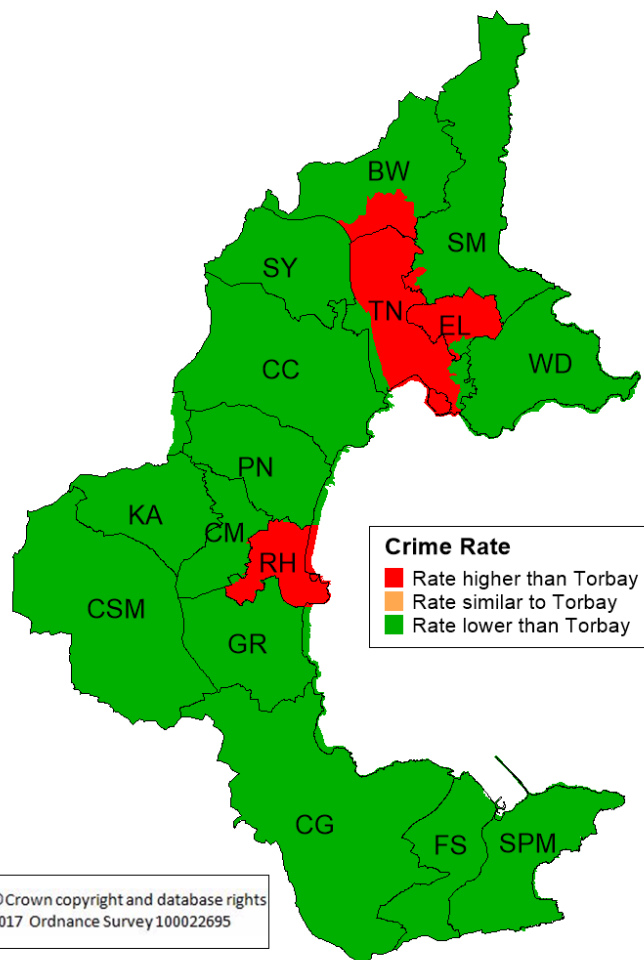
Crime

Recorded crime is currently recorded at police neighbourhood beat level of which there are 17 areas. The highest concentration of recorded crime is in the central wards of Torquay such as Tormohun and Ellacombe together with Roundham with Hyde (Fig 36). Much of

this is to be expected as many of these areas contain the highest concentration of pubs, nightclubs and other nightlife.

Fig 36: Crime rate 2018/19 to 2022/23

Source: Torbay Council – Community Safety Team



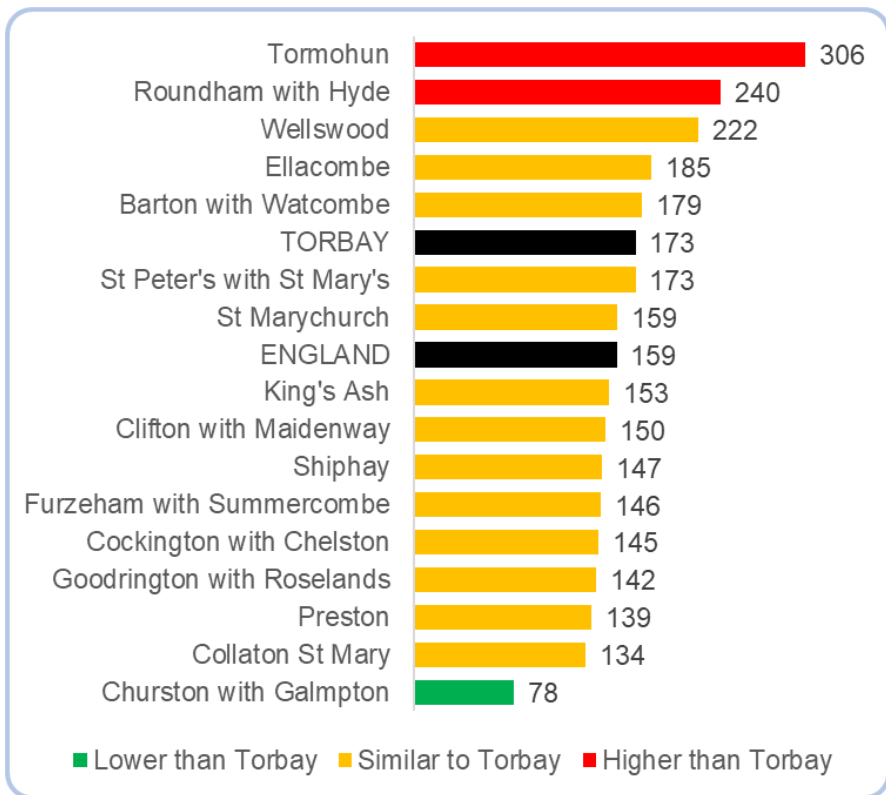
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2017 Ordnance Survey 100022695

Preventable Mortality

The Office for Health Improvement and Disparities defines preventable mortality as relating to deaths that are considered preventable if, in the light of the understanding of the determinants of health at the time of death, all or most deaths from the underlying cause could mainly be avoided through effective public health and primary prevention interventions. The deaths are limited to those who died before they reached the age of 75. The new method for these deaths includes Covid.

Over the 5 year period 2018 to 2022, preventable deaths among those aged 75 and under have been higher in Torbay than England. Within Torbay, there is very significant variation with rates of preventable mortality more than 3 times higher in Tormohun than Churston with Galmpton (Fig 37).

Fig 37: Under 75 mortality rate from causes considered preventable, per 100,000 (Age Standardised), 2018 to 2022 (New method)
 Source: Primary Care Mortality Database/Fingertips



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Torquay wards at a glance (1st page of 2)

Significantly worse than Torbay average
 Not significantly different from Torbay average
 Significantly better than Torbay average

| | Barton with Watcombe | Cockington with Chelston | Ellacombe | St Marychurch | Shiphay | Tormohun | Wellswood |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| DEMOGRAPHICS AND DEPRIVATION | | | | | | | |
| Average Age | 40 | 47 | 41 | 50 | 43 | 43 | 61 |
| Life expectancy at birth - Female | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Life expectancy at birth - Male | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Disability – day to day activities limited | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Disability – day to day activities limited (Under 65) | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| People who do not identify as white | 4.7% | 4.4% | 3.0% | 3.7% | 6.3% | 7.1% | 4.2% |
| Proportion of area within most deprived 20% in England | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| CHILDREN AND YOUNG PEOPLE | | | | | | | |
| Achieved a good level of development at Early Years Foundation Stage | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| GCSE - Average Attainment 8 score | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Pupils eligible for Deprivation Pupil Premium | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Overweight or obese pupils | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ECONOMY AND EMPLOYMENT | | | | | | | |
| Under 16 children in low-income families | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Claiming unemployment benefit | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Claiming Universal Credit | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| In a 'Professional occupation' | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| With a degree level qualification (25 to 64) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| HOUSING | | | | | | | |
| Percentage of home ownership | 61% | 70% | 56% | 64% | 72% | 43% | 65% |
| Housing with EPC Certificates A-C | 43% | 29% | 29% | 40% | 45% | 37% | 38% |

Torquay wards at a glance (2nd page of 2)

Significantly worse than Torbay average
 Not significantly different from Torbay average
 Significantly better than Torbay average

| | Barton with Watcombe | Cockington with Chelston | Ellacombe | St Marychurch | Shiphay | Tormohun | Wellswood |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| PLANNED/UNPLANNED ADMISSIONS | | | | | | | |
| Planned admission rate | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Unplanned admission rate | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| ALCOHOL | | | | | | | |
| Admissions for alcohol-specific conditions | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| OBESITY | | | | | | | |
| Admissions with a diagnosis of obesity | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| SELF-HARM | | | | | | | |
| Emer. admissions as a result of self-harm | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| ADULT SOCIAL CARE | | | | | | | |
| Support for new clients, aged 18 to 64 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Support for new clients, aged 65+ | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Perm admissions to residential and nursing homes, aged 65+ | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Long-term support (LD,MH,PPC), aged 18 - 64 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Long-term support (LD,MH,PPC), aged 65+ | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| OLDER PEOPLE | | | | | | | |
| Population aged 65 and over | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| In receipt of pension credit | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Emer. admissions due to falls, aged 65+ | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Unpaid Carers | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| CRIME | | | | | | | |
| Crime Rate | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| PREVENTABLE MORTALITY | | | | | | | |
| Mortality rate from causes considered preventable, aged under 75 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Paignton and Brixham wards at a glance (1st page of 2)

Significantly worse than Torbay average
 Not significantly different from Torbay average
 Significantly better than Torbay average

| | Churston with Galmpton | Clifton with Maidenway | Collaton St Mary | Furzeham with Summercombe | Goodrington with Roselands | King's Ash | Preston | Roundham with Hyde | St Peter's with St Mary's |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| DEMOGRAPHICS AND DEPRIVATION | | | | | | | | | |
| Average Age | 57 | 47 | 42 | 56 | 54 | 38 | 52 | 51 | 54 |
| Life expectancy at birth - Female | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Life expectancy at birth - Male | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Disability – day to day activities limited | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Disability – day to day activities limited (Under 65) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| People who do not identify as white | 2.2% | 2.3% | 3.0% | 2.3% | 2.3% | 3.5% | 3.1% | 4.8% | 2.4% |
| Proportion of area within most deprived 20% in England | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| CHILDREN AND YOUNG PEOPLE | | | | | | | | | |
| Achieved a good level of development at Early Years Foundation Stage | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| GCSE - Average Attainment 8 score | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Pupils eligible for Deprivation Pupil Premium | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Overweight or obese pupils | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| ECONOMY AND EMPLOYMENT | | | | | | | | | |
| Under 16 children in low-income families | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Claiming unemployment benefit | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Claiming Universal Credit | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| In a 'Professional occupation' | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| With a degree level qualification (25 to 64) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| HOUSING | | | | | | | | | |
| Percentage of home ownership | 86% | 76% | 74% | 73% | 75% | 60% | 78% | 46% | 70% |
| Housing with EPC Certificates A-C | 30% | 25% | 58% | 29% | 44% | 58% | 28% | 39% | 29% |

Paignton and Brixham wards at a glance (2nd page of 2)

Significantly worse than Torbay average
 Not significantly different from Torbay average
 Significantly better than Torbay average

| | Churston with Galampton | Clifton with Maidenway | Collaton St Mary | Furzeham with Summercombe | Goodrington with Roselands | King's Ash | Preston | Roundham with Hyde | St Peter's with St Mary's |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| PLANNED/UNPLANNED ADMISSIONS | | | | | | | | | |
| Planned admission rate | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Unplanned admission rate | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| ALCOHOL | | | | | | | | | |
| Admissions for alcohol-specific conditions | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| OBESITY | | | | | | | | | |
| Admissions with a diagnosis of obesity | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| SELF-HARM | | | | | | | | | |
| Emer. admissions as a result of self-harm | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| ADULT SOCIAL CARE | | | | | | | | | |
| Support for new clients, aged 18 to 64 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Support for new clients, aged 65+ | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Perm admissions to residential and nursing homes, aged 65+ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Long-term support (LD,MH,PPC), aged 18 -64 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Long-term support (LD,MH,PPC), aged 65+ | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| OLDER PEOPLE | | | | | | | | | |
| Population aged 65 and over | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| In receipt of pension credit | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Emer. admissions due to falls, aged 65+ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Unpaid Carers | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| CRIME | | | | | | | | | |
| Crime Rate | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| PREVENTABLE MORTALITY | | | | | | | | | |
| Mortality rate from causes considered preventable, aged under 75 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

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Torbay's Carers' Strategy

Inter-agency Strategy 2024-2027

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HWBB Sept 2024

Carol Brown, Carer, chair of Carers' Strategy Steering group

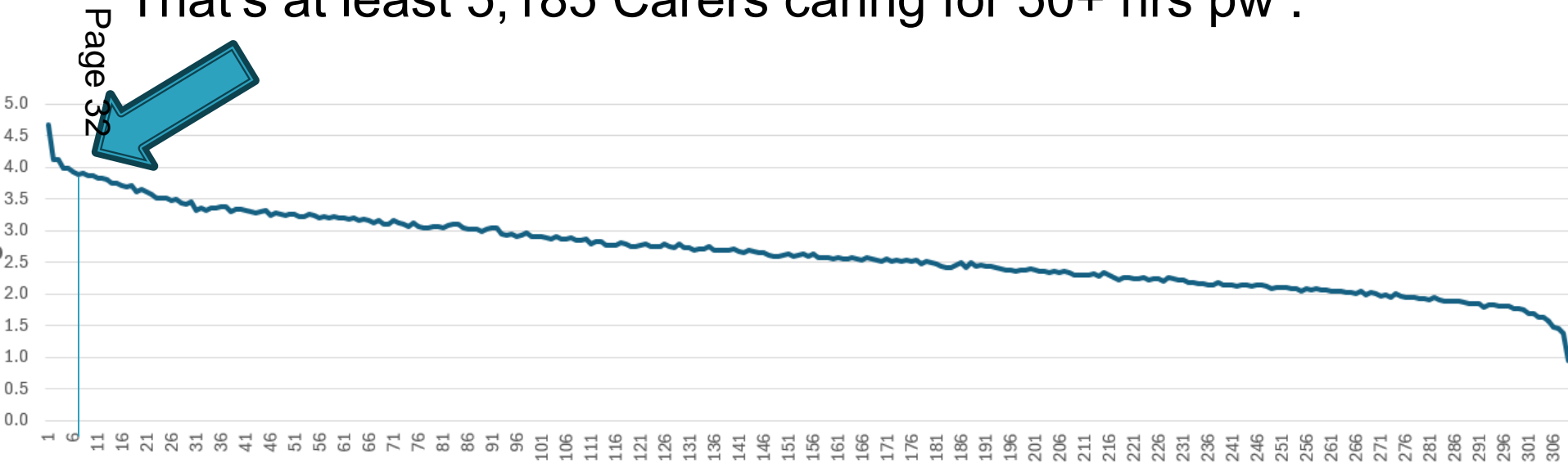
Katy Heard, Carers' Lead

Agenda
11 am 11

Torbay's Carers

Out of the 309 authorities in England, Torbay has 6th highest levels of people caring more than 50hrs per week (Census 2021)

That's at least 5,185 Carers caring for 50+ hrs pw .



Nationally 31% of those caring 50+hrs have bad or very bad mental health
Of these, 84% have continuous low mood, 82% have feelings of hopelessness,
71% regularly feel tearful and 68% are living with a sense of fear or dread.
Despite feeling at breaking point 75% of these Carers are continuing to care.
(Carers UK State of Caring 2023)



That means at least :

- 1, 607 Carers in Torbay with bad or very bad mental health
- 1, 350 Carers in Torbay with continuous low mood
- 1, 318 Carers in Torbay feeling hopeless
- 1,141 Carers in Torbay feeling tearful
- 1, 092 Carers in Torbay living with a sense of fear or dread

And 1, 205 Carers in Torbay continuing to care despite feeling at breaking point

National Carers Survey* – Torbay results

44% of assessed Carers of Adults spend **over 100 hours** per week looking after the person they care for. (Eng average 36%)

Basically 24:7



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*Biennial National Carers Survey of Carers of adults who have had an assessment or information
No comparable survey re Carers of adults

Significant Impact of caring on Torbay's Carers

Depression, stress, irritability particularly

| Council name | Feeling tired | Feeling depressed | Loss of appetite | Disturbed sleep | General feeling of stress | Physical strain (e.g. back) |
|----------------------------|---------------|-------------------|------------------|-----------------|---------------------------|-----------------------------|
| England | 79.2 | 47.2 | 14.9 | 66.8 | 63.9 | 35.4 |
| South West | 81.6 | 51.7 | 15.2 | 69.7 | 68.3 | 34.9 |
| Devon | 86.6 | 57.5 | 19.3 | 76.1 | 73.7 | 36.8 |
| Plymouth | 78.9 | 52.0 | 17.1 | 73.3 | 68.0 | 35.1 |
| Torbay | 82.7 | 54.4 | 16.7 | 67.2 | 71.1 | 38.0 |
| B'mouth Christchurch Poole | 76.9 | 47.7 | 12.5 | 64 | 65.5 | 28.4 |
| Isle of Wight | 73.6 | 44.8 | 12.7 | 58.5 | 61.3 | 31.6 |

| Council name | Short tempered/ irritable | Had to see own GP | Developed my own health conditions | Made an existing condition worse | Other | No, none of these |
|----------------------------|---------------------------|-------------------|------------------------------------|----------------------------------|-------|-------------------|
| England | 44.8 | 25.0 | 25.4 | 22.4 | 3.4 | 8.2 |
| South West | 48.0 | 25.5 | 25.4 | 23.2 | 2.8 | 6.4 |
| Devon | 50.7 | 30.0 | 27.2 | 27.0 | 4.4 | 3.9 |
| Plymouth | 48.6 | 25.3 | 30.3 | 27.0 | 5.3 | 6.5 |
| Torbay | 53.5 | 25.2 | 26.4 | 26.4 | 2.4 | 5.8 |
| B'mouth Christchurch Poole | 42.8 | 20.8 | 21.2 | 17.4 | 1.5 | 7.6 |
| Isle of Wight | 41.5 | 19.3 | 20.3 | 18.9 | 2.8 | 11.3 |

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B'mouth Christchurch Poole and Isle of Wight are comparable areas in SW Orange is where we are worse than both England and SW average, yellow where we are worse than one of these, but note X-Devon

Significant deteriorations since 2021 and 2018 survey



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- ▶ Spending time doing things they value
- ▶ Carers feeling in control of their daily life
- ▶ Carers looking after themselves
- ▶ Satisfaction with Adult Social Care
- ▶ Adult Social Care involving Carers in plans for person they care for.

Improvements since last survey or where Torbay is significantly good

- ▶ Carer's ability to find information
 - ▶ How useful information was
 - ▶ Use of Carers' groups or someone to talk to in confidence
- Use of Carers' Information

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| Council name | Yes |
|--------------|------|
| England | 32.4 |
| South West | 36.0 |
| Devon | 44.4 |
| Plymouth | 45.0 |
| Torbay | 54.2 |

| Council name | Yes |
|--------------|------|
| England | 52.8 |
| South West | 59.0 |
| Devon | 63.3 |
| Plymouth | 54.2 |
| Torbay | 66.7 |

Issues from National Carers Survey and Healthwatch Survey

▶ Personal safety

| Council name | I have no worries about my personal safety | I have some worries about my personal safety |
|--------------|--|--|
| England | 81.0 | 17.2 |
| South West | 81.6 | 16.6 |
| Devon | 81.2 | 16.9 |
| Plymouth | 80.0 | 17.7 |
| Torbay | 78.3 | 19.0 |

Healthwatch *37% said they felt that their own safety was at risk due to their caring role*

Healthwatch (all Torbay Carers)

- ▶ Carers living with person they care for, 81% impacts ability to leave the house, 97% impacts ability to relax at home,
- ▶ 57% not received enough training to support them in their caring role (dementia, meds)
- ▶ 47% do not know where to go for support,
- ▶ 71% said the person they care for does not receive paid care (much higher than Devon)
- ▶ Of those that did have paid care, 100% said it did not meet their needs as a Carer
- ▶ 63% have not been able to take a break or have respite in the last 12 months (23% Devon)

Issues from Torbay Carers' Strategy Survey (all adult Carers)

- ▶ Early identification esp GPs, Hosp
- ▶ Health and Care System is complicated
- ▶ Do not know where to go for general support
- ▶ Replacement Care
- ▶ Planning ahead for person they care for
- ▶ Carers of people with Mental Health issues do not feel supported
- ▶ Phoneline is not identifying enough Carers
- ▶ Want Booklet of Carers' Services
- ▶ Want to have telephone welfare checks

Getting a break (NCS)

At short notice

| Council name | Yes |
|--------------|------|
| England | 11.7 |
| South West | 10.4 |
| Devon | 14.2 |
| Plymouth | 7.7 |
| Torbay | 13.7 |

for more than 24hrs

| Council name | Yes |
|--------------|------|
| England | 15.8 |
| South West | 14.5 |
| Devon | 21.6 |
| Plymouth | 11.8 |
| Torbay | 17.5 |

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1-24 hrs (sitting)

| Council name | Yes |
|--------------|------|
| England | 21.2 |
| South West | 23.2 |
| Devon | 24.1 |
| Plymouth | 13.4 |
| Torbay | 17.4 |

domiciliary care

| Council name | Yes |
|--------------|------|
| England | 30.9 |
| South West | 26.4 |
| Devon | 31.4 |
| Plymouth | 19.6 |
| Torbay | 25.0 |

What Carers Want– I statements

1. As soon as I start my caring role, I want to be identified, recognised and valued as a Carer.
2. I want to be able to easily find information, advice and support to meet my needs as a Carer.
3. I want to know that every Carer involved in a person's care can have a Carer's assessment when they need one.
4. I want to be confident that Carers guide all things that affect them.
5. I want the care and support to the person that I care for to also meet my needs as their Carer.

Key Performance Indicators

As soon as I start my caring role, I want to be identified, recognised and valued as a Carer.

- ▶ Carer Awareness training – Each organisation to develop / offer Carer Awareness training and report uptake.
- ▶ Staff Carer Identification – Each organisation to report numbers of staff Carers.

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I want to be able to easily find information, advice and support to meet my needs as a Carer.

- ▶ Referrals to Signposts Information Service and Torbay Carers' Register (all adult Carers) Torbay Carers to report referrals from each organisation and self-referrals.
- ▶ (Young Carers' Service (YCS) – action and measures to be determined as part of the work around Young Carers' under 25 Strategy)

I want to know that every Carer involved in a person's care can have a Carer's assessment when they need one.

- ▶ Carers' Assessments Separate and combined assessments, Parent Carer Needs Assessments (PCNAs), Young Carers' Assessment (YCA) and YC referral data to be reported



I want to be confident that Carers guide all things that affect them.

- ▶ Strategic Involvement – Each organisation to report Carers' involvement in Carers' service development / commissioning / policies / procedures / services that directly affect them. To include consultation, engagement, co-design and co-production.
- ▶ Individual Experience – Responsive feedback method to be developed for Carers to ensure Carers' Assessments are a positive experience.

I want the care and support to the person that I care for to also meet my needs as their Carer.

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- ▶ Strategic Involvement – Each organisation to report quarterly re involving Carers in service development / commissioning / policies / procedures / services that affect the person that they care for and therefore indirectly/ directly affect Carers. To include consultation, engagement, co-design and co-production.
 - ▶ Individual Experience – Carers to be involved in discussions / plans about care and support for the person that they care for and their services also meet the Carer's eligible needs.
 - ▶ Scope issues re replacement care for Carers of both adults and children

Working Together for Torbay's Carers